

Now

Parkland

Information and stories for
Parkland employees
Dec. 2 – Dec. 8, 2024

This Giving Tuesday, make a difference for Parkland



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This Giving Tuesday, make a difference for Parkland

Dec. 3 is Giving Tuesday, a global day of generosity to come together and create real, lasting change. At Parkland, we're all about making a difference, and this Giving Tuesday is an opportunity to help extend that impact even further by giving back.

Did you know that a recurring donation of just \$5 from one employee could cover the cost of a mammogram for a patient in need? Now imagine the incredible impact we could make if we all joined in. By giving, you're not only supporting Parkland's mission—you're transforming lives by improving healthcare experiences and outcomes for those we serve. Every dollar counts, and your generosity empowers us to deliver exceptional care to everyone in Dallas County.

Why give?

- Your impact matters: Every donation, no matter the size, drives meaningful change.
- Choose where your gift goes: With 11 different areas to support, including Area of Greatest Need, you can direct your gift to the department you care about most.

Giving is easy!

Giving is easier than ever. With the addition of recurring donations on the Parkland Health Foundation website, you can give in the format that makes sense for you.

- **Payroll options:** Log into [PeopleSoft](#) and go to Main Menu > My Parkland > Payroll and Compensation to make a one-time gift, donate PTO or set up recurring donations.
- **Quick and convenient:** Visit [ParklandHealthFoundation.org](#) to give via credit or debit card. You can even set up a recurring donation through this portal.



Celebrate your generosity

When you give, you'll be recognized as part of the Employee Giving Society, honoring your commitment to Parkland's mission and celebrating the impact you're making in our community. Let's make a difference together this Giving Tuesday and join us in supporting and strengthening our community by giving back.

Bilingual Holiday Mass

Parkland will partner with the Catholic Diocese of Dallas to host a Bilingual Holiday Mass series this holiday season, each taking place at noon in the Ron J. Anderson, MD Multifaith Chapel, located on the first floor of the hospital across from the green elevators.

- **Monday, Dec. 9:** Solemnity of the Immaculate Conception
- **Wednesday, Dec. 25:** Christmas
- **Wednesday, Jan. 1:** New Year's Day

▶ December HRO Theme: Ask Clarifying Questions

Have you ever walked away from a conversation and find the details a little unclear? Asking clarifying questions is designed to help avoid these uncertain situations or when you need a better understanding. The probability of making a wrong assumption is reduced 2.5 times when you ask 1-2 clarifying questions.¹

Clarifying questions can be asked:

- In high-risk situations.
- If information is incomplete or ambiguous.
- When you are unsure.

Make it easy for others to speak up by using these safety phrases:

- "Let me ask a clarifying question..."
- "Do you have any clarifying questions?"

Asking questions is a key part of developing situational awareness. Parkland is committed to creating an environment where it is always safe and encouraged for anyone to ask questions. Post a copy of the December HRO theme to your integrated huddle boards by clicking [here](#) or using the QR code. Discuss how your team uses clarifying questions to develop situational awareness. For more information on HRO topics or events, click [here](#) to visit the HRO SharePoint site or email QualitySafetyOperations@phhs.org.

¹[Chiu, C. Performance Improvement International, LLC.](#)



▼ Lasting Impressions: Deng Ador



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Deng Ador, Patient Care Assistant, 15 Surgical Intensive Care Unit.

"The staff of the SICU run out of superlatives when describing our beloved night PCA, Deng Ador. His great smile and friendly personality combined with his excellent work ethic make him a treasured team member. In the dynamic environment of the SICU, Deng can always be counted on to lend a hand. He takes pride in his unit and keeps everything organized and fully supplied. His unique background enables him to relate well to our diverse patient population. He embodies several ICARE values, especially Collaboration and Accountability. The SICU could not excel without Deng."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Register for the Dec. 3 blood drive

Parkland will host a Carter BloodCare blood drive from 10:30 a.m. – 5:30 p.m. Tuesday, Dec. 3, in the Private Dining Room. Online registration is encouraged and is available by [clicking here](#). There will also be a limited opportunity to accommodate walk-ups, based on availability.

Blood donors should bring a driver's license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or Monique.Barksdale@phhs.org.



► SPARKS celebrates their five-year peer supporters

Since 2019, Parkland's peer support program, Supporting Parkland Staff (SPARKS) has provided 24/7/365 peer support through "psychological first aid" to reduce stress symptoms and support a healthy recovery following traumatic events.

SPARKS would not be possible without the peer supporters who volunteer their time to help their coworkers in need. Like the entire Parkland workforce, SPARKS peer supporters represent multiple job roles, diverse communities and cultural identities. There have been as many as 60 active SPARKS peer supporters, but we are especially grateful for these peer supporters who are celebrating their 5th anniversary with SPARKS.

- Luan Cahill, Senior Registered Nurse, Simmons Ambulatory Surgery Center
- Naomi Cavett, Nursing Administrative Officer, Executive Nursing Leadership
- Courtney Edwards, Director, Nurse Trauma Community Outreach, Emergency Room Services Administration
- Royce Harder, Support Educator – Clinical, Clinical Education & Academic Partnership
- Della Johnson, Nursing Manager, Trauma
- Mujinga Mukuna, Phlebotomy Supervisor, Outpatient Laboratory
- Carin Steele, Mental Health Counselor, Behavioral Health & Social Services Psychiatry - COPC
- Lakshmi Vedantam, Associate Manager – Nursing, 8 Medical/Surgical

Thank you to these individuals who have been and continue to be a solid foundation for the SPARKS program. We appreciate their dedication and commitment to the well-being of the entire Parkland Health workforce.



Luan Cahill

Noami Cavett

Courtney Edwards

Royce Harder

Della Johnson

Mujinga Mukuna

Carin Steele

Lakshmi Vedantam

► Alaris Fleet Remediation Project

The Alaris Fleet Remediation Project Team will begin replacing Alaris pump modules on Tuesday, Dec. 3 through Friday, Dec. 13. We are replacing Alaris PCU, LVP, PCA, Syringe EtCO₂, and SP02 modules. Each new module will have a pink triangle sticker to help identify the new modules. The new modules are NOT compatible with our existing modules. Clinical areas should already have a Single Point Lesson (SPL) and updated cleaning requirements where necessary. Contact your supervisor if you need this information. You will be able to track Alaris modules with our new Securitas MobileView asset tracking application from Workspace. MobileView has integration with Alaris to show the location of the modules at all Parkland locations as well as provide the status of the Alaris pumps, i.e. Idle, Pumping, etc. If you have any questions about MobileView or Alaris modules, contact Clinical Education, Clinical Engineering or Supply Chain Equipment Garage.

Onward & Upward

Burn ICU: Claudia Alvarado to Wound Care Technician

Clinical Informatics: Josephine Mwai to Nursing Informatics Specialist

Correctional Health – Administration: Trevor Gapare to Associate Manager, Nursing

Correctional Health – Juvenile: Brandi Diggles and Renada Perry to Registered Nurse

Emergency Department: Maria Correa to Registered Nurse Specialist – Emergency

HOMES: Clarissa McGinnis to Medical Practice Assistant

Infectious Disease/OPAT: Elsa Hailu to Senior Registered Nurse

Infusion Therapy: Breanna Jones to Senior Medical Practice Assistant

Labor & Delivery: Natasha Johnson to Associate Manager, Nursing

Language Services: Cristina Ornelas to Manager, Language Services

Maternal Fetal Medicine Specialty Clinic: Hillary Roland to Associate Manager, Nursing

Medicine ICU: Nicholas Antonelli to Manager, Nursing

Medicine Specialty Group: LaDonna Maynard to Associate Manager, Nursing

Mother/Baby A: Maresol Bundy to Unit Technician

Neurosciences ICU: Gustavo Caceres to Senior Registered Nurse Specialist – ICU/CCU/PC

PFS Patient Access Management: Maribel Ortega to Patient Financial Services Representative

Phlebotomy Services: Janae Barron to Phlebotomy Technician

Psychiatry Clinic: Brian Ragland to Manager, Practice Operations

UTSW- NIH Hotspot Correctional Health: Asharhri Falls to Patient Navigator

Retirements

- Georgia Crain, Coding Specialist II, Outpatient OPC Clinic and Emergency Department
- Olga Signorelli, Mammography Technologist, Radiology Mammography

December healthcare observances*

Dec. 1: World AIDS Day

Dec. 3: International Day of Persons with Disability

Dec. 1-7: National Handwashing Awareness Week, National

Influenza Vaccination Week

National Safe Toys and Gifts Month

International Sharps Injury Prevention Month

*The list of healthcare observations comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email Employees@phhs.org to add it to the list.



Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health. Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday. To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.