

# now

Parkland

Information and stories for Parkland employees  
Nov. 27 – Dec. 3, 2023

## ICARE, I Share gift donation period has begun



**P.2** Murals at C.V. Roman Health Center

**P.3** Pricing change for Maple Garage charging stations

**P.4** Donate to Parkland on Giving Tuesday



## ICARE, I Share gift donation period has begun



As we near the holiday season, we wanted to remind you that gift donations for Parkland's ICARE, I Share Holiday Giving Program are being accepted now through Friday, Dec. 8.

Embrace our ICARE values and support your fellow team members with a gift donation! We encourage you to give back during the holidays by purchasing a gift for an employee in need. Donations are being requested to ensure the needs of more than 1,500 children of the 500+ employees who have applied to this program can be met.

### How to donate

Workforce members donating to this program should purchase gifts up to \$50 in value and drop them off at one of the following locations by Dec. 8. Please note that we are not distributing gift cards as gifts for this program this year.

- OTM Reception Area (Moody Building 05-1332)\*
- Fourth Floor of Moody Building (for Population Health employees)
- Spiritual Care Office (NPH 01.510)
- Volunteers and Guest Services Office (NPH 01.503)

*\*The OTM Reception Area will remain open via badge access to nighttime and weekend staff*

Embrace our ICARE values and support your fellow team members with a gift donation! For more information on gift needs by age group, please reference [this FAQ document](#) or email [ICAREIShare@phhs.org](mailto:ICAREIShare@phhs.org).

## Tight on time? Stop by the Gift Shop!

Beginning Monday, Nov. 27 until supplies last, the Parkland Gift Shop at the hospital will be stocked with a variety of toys for purchase.

Shop for your loved ones or double your impact and buy toys to be donated to ICARE I Share Holiday Giving Program. All proceeds from the Gift Shop go to support Parkland programs such as the Parkland Auxiliary Steffen-Aronoff Scholarships.

The Gift Shop is located on the 1st floor of the hospital in the lobby. Store hours are Monday through Friday, 9 a.m. - 8 p.m., and Saturday and Sunday, 10 a.m. - 4 p.m.

## Murals create a peaceful environment at C.V. Roman Health Center

Trees have a magical way of creating peace and calmness, especially as they are expressed through art. In August, new murals were installed in the pediatric behavioral health playroom and the waiting area at Parkland's C.V. Roman Health Center. The artwork displays trees on hills and blue skies with white clouds. There are lights within the images illuminating the horizon of trees creating a friendly green glow.

These beautiful murals are possible thanks to philanthropic support for pediatric behavioral health services at Parkland. The trees are a welcoming sight to anxious young patients and represent one way therapists and other staff can integrate behavioral health and trauma informed care into pediatric primary care services.

Parkland's staff wants screening children for behavioral health issues to feel as common as vision and hearing tests. The program focuses on mild to moderate behavioral health needs through Parkland's network of community clinics. From October 2021 to June 2023, 2,923 children were served through 7,974 visits. Parkland's goal for the future is to increase capacity and continue reducing the stigma around behavioral health treatment for pediatric patients in areas of highest need in Dallas County.



## ▼ Lasting Impressions: 'Sweet Ladies of L&D 3 Gold'



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features the "Sweet Ladies of L&D 3 Gold."

*"I occasionally work this floor for my job. We have visitors who come to 3 Gold to be with the mother. They are nervous and stressed, afraid to miss out on the birth, etc. In my dealings with visitors, I am required to call the L&D floor staff for clearance to pass. The floor can be stressful and sometimes the staff barely has time to answer the phone, and the calls can be quite short and brief. But there are some ladies who are always pleasant even when things are not. I've been in customer service for over 15 years and I know the discipline it takes to be courteous all the time, regardless of what is going on. It's not that easy when you are being pulled in every direction to remain focused and kind to others. I don't know their faces or full names. I only know them as Mo, Gabby, Ashley, Patty and Jerry. I can't say enough of their kindness and patience with Guest Services Representatives when we have to call over and over. I hope someone is telling them 'good job' because they all need to hear that. And even though I know this isn't possible, I wish someone could give them all 'neck massages' to smooth out the stress bumps!"*



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

## Uniform Shop hosts winter sale

The Parkland Uniform Shop is hosting a winter sale beginning Tuesday, Dec. 5, through Thursday, Dec. 7, with 50% off select items, including accessories, shoes, scrub tops, pants, jackets and under scrubs.

The Uniform Shop is located at MOC 04-1102 (4th floor, Moody Outpatient Center) and is open from 7 a.m. to 3:45 p.m., Monday through Friday.

## Dallas Stars offer discounted first responder tickets

The Dallas Stars are hosting First Responders Night as they take on the Ottawa Senators on Friday, Dec. 15, and as a part of this promotion, are offering select locations at a discounted rate. Tickets begin at \$39, and all tickets purchased through this link include an exclusive Dallas Stars/First Responders cobranded hat.

Seats are expected to be in high demand, so purchase yours today by [clicking here](#). Hat pick-up will be at the game, and more information will be sent out to ticket holders prior to the game.

Should you have any questions, please email [StarsEVO@dallasstars.com](mailto:StarsEVO@dallasstars.com).

## ► Pricing change for Maple Garage charging stations

Beginning Friday, Dec. 1, pricing will be updated for Parkland's electric vehicle (EV) charging stations, located in the Maple Avenue Garage. Employees, patients and visitors will be able to pay a discounted rate using the below codes:

Driver Group	Rate	Connection Code
Parkland employees	\$0.15/kwh until charged then \$2/hr after 2-hour grace period	20152015 (the year NPH was built)
Patients and visitors	\$0.20/kwh until charged then \$1/hr after 2-hour grace period	18941894 (the year Parkland was founded)
All other drivers/public	\$0.35/kwh until charged then \$2/hr after 30-minute grace period	N/A

Please do not share the employee code with anyone outside of the employee workforce. Patients and visitors will be able to get the code from clinic staff.

Payment can be made using the charging station app. For help or with entering the code, please contact [Chargepoint](#) via their app or their 24/7 customer service line at 888-758-4389.

System policy [SYS.BOP.018 "Campus Parking and Regulations"](#) has been updated with the fees and to better define expectations for users of the EV charging stations. We appreciate your understanding and the ongoing use of EV charging. These stations reduced greenhouse gas emissions by 26,663 kg, equivalent to 68,352 miles driven by an average gas-powered vehicle in FY23! For any questions, please contact [Sustainability@phhs.org](mailto:Sustainability@phhs.org).

## ► Make a gift to Parkland on Giving Tuesday

As we enter the season of giving, please consider making a gift to Parkland Health on Nov. 28, known as "Giving Tuesday." Your donation will improve access to care and enhance the services we provide to our community.

### How to give?

Simply log in to PeopleSoft. From the homepage, navigate to Main Menu > My Parkland > Payroll and Compensation. There are two options to give. You can make a one-time gift, donate PTO or set up a recurring donation.

1. Donate to Annie's Place: Employees have a limited time to provide funding for childcare expansion at Annie's Place. A recurring donation lasts through Sept. 30, 2024.
2. Employees Give: Employees can make donations to Parkland by choosing an area of need from a drop-down menu. A donation of any size qualifies you to become a member of the Employee Giving Society, which recognizes and celebrates your commitment to our patients, your fellow colleagues and the health system's critical needs to keep our community healthy. For more information about giving to Parkland, email [EmployeesGive@phhs.org](mailto:EmployeesGive@phhs.org).



## Onward & Upward

**Behavioral Health Social Work:** Jazzmyne Aaron to Social Worker (LCSW)

**Care Management:** Hallie Brown to Care Management Educator & Grant Coordinator

**Clinical Informatics Learning:** Candace Webb to Senior Clinical Informatics Educator

**Clinical Nutrition Inpatient:** Morgan Nettleton to Registered Dietitian – Nutrition Support Specialist

**Corporate Communications:** Jolene DeVito to Public Relations Manager

**Dallas County Hospital District Police Department:** Anthony Pargas to Detective

**Gynecology Dysplasia:** Marci Trammell to Nurse Navigator

**IT-Business & Finance Systems:** Gregory Smith to IT Application Systems Specialist

**Nursing Administration:** Otto Madrigal to Nursing Administrative Officer

**Parkland Community Health Plan – IT/Reporting:** Brandy McIntosh to Senior Business Analyst; LaDonna Frausto to Manager, Data Warehouse

**Patient Financial Services – Patient Access:** Wendy Gonzalez Fuentes, Shantel Hopkins, Ashley Ivy and Bobby Tinnion to Senior Financial Counselor

**Pharmacy Administration:** Leticia Gonzalez to Medical Transition of Care Technician

**Radiology Administration:** Stephanie Yanez to Referral and Care Coordinator

**Ryan White Part A:** Shawna Head to Medical Practice Assistant

**Virtual Care:** Paul Turicchi to Manager, Virtual Care Technology

**WISH APP Specialty Clinics:** Kristen Conroy to Advanced Practice Service Lead Special

## Retirements

- Enid Cruz, Care Coordinator, Care Management
- Blanca Gonzalez, Administrative Assistant, Clinical Engineering
- Timothy McComack, Radiologic Technologist – PRN, Correctional Health Float Pool
- Maria Mora, Senior Registered Nurse, Ophthalmology Clinic
- Cheryl Petr, Senior Registered Nurse, PCIM Clinic
- Kerrie Roberts, Director, Practice Operations, Ambulatory Specialties Clinic Administration
- Ricardo Sosa, Senior Painter, Minor Project Renovations
- Carolynn Stevenson, Financial Counselor, PFS Patient Access
- Karen Zelman, Advanced Practice Provider III – NRP, WISH APP Specialty Clinics



Care. Compassion. Community.

*Parkland Now* is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.