

# Now

Parkland

Information and stories for Parkland employees  
Nov. 6 – Nov. 12, 2023



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## Sign up to volunteer at the Dallas Holiday Parade

Parkland employees have been volunteering at the Dallas Holiday Parade for the past seven years, but this year, we are taking the next step. In addition to seeking volunteers, Parkland is also one of the parade sponsors, with a portion of the parade's proceeds benefitting Parkland's Pediatric Behavioral Health Program. With that in mind, we hope to have a bigger volunteer group than ever!

This year's parade is on Saturday, Dec. 2, and you can sign up to volunteer at <https://dallasholidayparade.com/volunteer> or by scanning the QR code to the right by Tuesday, Nov. 28. Volunteer uniforms are the Dallas Holiday Parade official sweatshirt and black pants (can be scrub pants). Sweatshirts are \$20 and are available at the volunteer training sessions, or can be pre-purchased online at [www.dallasholidayparade.com](http://www.dallasholidayparade.com). If you have specific questions or concerns about the cost of the sweatshirt, email [JD.Buchert@phhs.org](mailto:JD.Buchert@phhs.org). Parkland will also provide branded purple Santa hats for our volunteers. You can even have your family sign up to be a part of the Parkland volunteer brigade! All volunteers must be a minimum age of 13 years old and if under 18, must be accompanied by an adult while volunteering.

Captains are needed for our volunteer team! If you are interested in being a team captain, please email JD Buchert at [JD.Buchert@phhs.org](mailto:JD.Buchert@phhs.org).



## Parkland's ICARE, I Share Holiday Giving Program

We're excited to announce the return of our ICARE, I Share Holiday Giving Program.

This program is once again set up as a gift drive.

- Employees will purchase gifts and then drop them off at dedicated collection locations
- Gifts will be brought to a designated location on the main campus that will be setup to serve as the holiday store where they will be selected by program participants for their children

### How to sign up to receive gifts

Sign ups are available from Nov. 6 - Nov. 17\*. An online application is [available in Service Now](#) and paper applications are available in the Spiritual Care Office (NPH 01.510). Applications will not be accepted after Nov. 17.

The holiday store will then be open from Dec. 11 – Dec. 16. Employees who applied to participate will select gifts for their children from the store during this time. We will share more details on the store's location and times in future communications.

*\*The maximum number of children for gifts will be no more than five (5) dependents in the interest of ensuring that we can serve as many applicants as possible.*

### How you can donate:

Those donating can drop off gifts at a collection location from Monday, Nov. 27 – Friday, Dec. 8. There will be several locations for team members to drop off their gifts – we will provide more information on where you can drop off your donated gifts in a future communication.



### Please note:

Employees are encouraged to purchase gifts up to but not to exceed \$50 in value in the interest of promoting equity for all recipients. We are not accepting gift cards.

### Key dates:

- **Nov 6 - 17:** Sign Ups for program available
  - **Nov. 27 - Dec. 8:** We will begin receiving gifts at several drop-off sites (location details upcoming)
  - **Dec. 11 - 16:** Holiday store open for applicants to select gifts for their children
- This program serves as an opportunity for all of us at Parkland to embody our ICARE values by sharing with our fellow Parkland employees in need during the holidays. For any questions or more information on this year's ICARE, I Share Holiday Giving Program, please email [ICAREIShare@phhs.org](mailto:ICAREIShare@phhs.org).



## Lasting Impressions: All Parkland employees!



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features, well, everyone!

*"I just wanted to thank the doctors, nurses, patient care techs and everyone who took care of my brother, both in the Emergency Department and his inpatient unit. He stated to me and our family that when he came into the emergency room, he was not feeling good at all with his health, but that he feels so much better already! The staff was amazing! Our family is very appreciative for the empathy, concern, compassion and excellent care. Parkland you are the BEST! You rock and are #1."*



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

## Monthly HRO Universal Skills focus topic

This month's High Reliability Organization (HRO) focus topic is "Communicating Clearly using Phonetic and Numeric Clarifications." [Click here](#) to download your copy to post on your integrated huddle boards. Additional HRO skills and tools available at <https://phhs.sharepoint.com/HRO/SitePages/Home.aspx>.

## FALL BACK SAFELY: Tips from DCHD Police

Daylight Saving Time ended on Sunday, Nov. 5, and that means that it will now get darker earlier each day. With that in mind, the Dallas County Hospital District Police Department (DCHD PD) has some tips to help keep you safe while at a Parkland facility.

- Be aware of your surroundings at all times and trust your instincts. Report any suspicious persons and activities to the proper authorities (office manager, campus security and law enforcement).
- Stay on well lit, populated pathways.
- Don't put in headphones or text while walking to your car.
- Walk with your head upright and make eye contact. Thieves often target victims who are not paying attention to their surroundings.
- Travel in groups or contact DCHD PD to escort you by calling 469-419-7777 (ext. 77777). There's always safety in numbers.
- Report any crimes to the police by calling 911 immediately. Let the Police Operator know your location and try to describe the attacker accurately. Your actions can help prevent others from becoming victims.

## Street named to honor Dr. John Wesley Anderson

Dr. John Wesley Anderson was one of the first African American physicians in Dallas, blazing a trail for countless others to follow. That's why a street on the Parkland campus is now named in his honor. The street goes from Maple Avenue to Tex Oak Avenue, running between the Moody Outpatient Center and Parkland's Central Utility Plant.

A naming ceremony was held on Oct. 25 to honor Dr. Anderson, and included Parkland CEO Fred Cerise, Dallas County Commissioner John Wiley Price and several current and former members of the Parkland Board of Managers. In addition to new street signs, a plaque outlining Dr. Anderson's legacy has been placed near the hospital's employee entrance where the street begins. We are proud to honor this history and pay homage to one of the trailblazers of healthcare in Dallas County.



## Honoring our veterans

Veterans Day is a federal holiday honoring military veterans of the United States Armed Forces. While the holiday is on Nov. 11, our Military and Veterans at Parkland Employee Resource Group (MVP ERG) will host a Veterans Day event on Friday, Nov. 10.

Come celebrate Veterans Day with MVP ERG from noon to 1 p.m. on Friday in front of Park Market in the hospital. They will be handing out goodies for passers-by and special trinkets for active military and veterans. Please reach out to [MVPERG@phhs.org](mailto:MVPERG@phhs.org) if you have any questions.



## ► Help shape the future of the medical district

Make your voice heard. Take The Texas Trees Foundation survey and give your input on the medical district streetscape and park project.

The Texas Trees Foundation is leading a landscape redesign aiming to transform the Harry Hines corridor from Mockingbird Lane to Lucas Street into a vibrant, connected, and safe multi-modal linear parkway with a 10-acre park capped on Harry Hines over Inwood Road. To learn more about the project, visit [SWMD Transformation - Texas Trees Foundation](#).

## November healthcare observances

**Nov. 9:** Diabetes Heart Connection Day

**Nov. 12:** World Pneumonia Day

**Nov. 14:** World Diabetes Day

**Nov. 16:** Great American Smokeout

**Nov. 17:** World Prematurity Day

**Nov. 23:** Family Health History Day

**Nov. 5-11:** Diabetes Education Week, Radiologic Technology Week, Patient Transportation Week, Corporate Compliance & Ethics Week

**Nov. 12-18:** Nurse Practitioner Week

**Nov. 19-25:** Gastroesophageal Reflux Disease (GERD) Awareness Week

Alzheimer's Disease Awareness Month

Bladder Health Month

COPD Awareness Month

Diabetes Month

Diabetic Eye Disease Awareness Month

Epilepsy Awareness Month

Family Caregivers Month

Healthy Skin Month

Home Care & Hospice Month

Lung Cancer Awareness Month

Pancreatic Cancer Awareness Month

Prematurity Awareness Month

Stomach Cancer Awareness Month

*\*The list of healthcare observations comes from [www.healthgrades.com](http://www.healthgrades.com) as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email [Employees@phhs.org](mailto:Employees@phhs.org) to add it to the list.*



Parkland

Care. Compassion. Community.

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Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.