

Now

Parkland

Information and stories for Parkland employees
Sept. 18 – Sept. 24, 2023



HISPANIC HERITAGE MONTH

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VIDA ERG honors Hispanic Heritage Month

Hispanic Heritage Month is observed annually from Sept. 15 to Oct. 15 in the U.S. to recognize the contributions and influence of Hispanic Americans in the nation's history, culture and achievements. According to the 2021 American Community Survey, Latinos made up 40% of Texas' population at 11.9 million and became Texas' largest racial or ethnic group.

The celebration begins in the middle rather than the start of September because it coincides with national independence days for certain Latin American countries including Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua. Additionally, Mexico and Chile celebrate their independence days on Sept. 16 and 18, respectively.

Nutrition Services will serve a special menu beginning Monday, Sept. 18, through Friday, Oct. 13. Stop by the Verde Latin Kitchen station in the main hospital to enjoy a sampling of the diverse cuisine that exists in Hispanic and Latinx culture. VIDA Employee Resource Group (ERG) will also observe National Hispanic Heritage Month by welcoming keynote speaker Florencia Velasco Fortner, President and CEO of The Concilio, on Monday, Oct. 30 in the MacGregor W. Day Auditorium. More information on how to register and attend this event will be available in the coming weeks.

Visit the [VIDA ERG SharePoint site](#) for continued updates about its upcoming events. ERG membership is voluntary and open to all active employees at Parkland in good standing. To join the VIDA ERG or receive updates about their meetings, events, and activities, please submit a request to ParklandVida@phhs.org.



► Quality Week is coming Oct. 16-20

Next month, Parkland will celebrate Healthcare Quality Week, established by the National Association of Healthcare Quality (NAHQ) in 1985 to recognize and celebrate the contribution of healthcare quality experts. Held on the third week of October each year, NAHQ holds a week-long celebration in collaboration with groups dedicated to improving healthcare quality.

Beginning Monday, Oct. 16, through Friday, Oct. 20, join us for a week of activities highlighting efforts at Parkland to improve quality and patient safety.

- Poster display with projects submitted by Parkland team members
- Infection Prevention's PPE Fashion Show
- Interactive, educational games
 - Jeopardy ([click here to learn more](#), and [click here to sign up](#))
 - Virtual Room of Horrors
 - Virtual Scavenger Hunt
- Integrated Huddle Board (IHB) Competition ([learn more here](#))
- Nursing Grand Rounds ([WebEx](#))
- Awards Ceremony to Celebrate the Week's Winners (also includes Patient Safety Champions of the Year)
- **Guest Speaker:** Tejal Gandhi, MD, MPH, CPPS, Chief Safety & Transformation Officer, Press Ganey

Click the links above to sign up and learn more about these upcoming events, and continue to read *Parkland Now* for more details as Quality Week draws closer.

JOURNEY TO → HIGH RELIABILITY



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Tejal Gandhi, MD



◀ Support Parkland on North Texas Giving Day

As a dedicated employee, you understand how our patients depend on Parkland Health for care. As Dallas County's only public health system, Parkland is committed to ensuring there are no barriers standing in the way. Today, you can help our efforts. Please consider making a gift to Parkland on North Texas Giving Day, Sept. 21.

Your gift to Parkland Health will build upon our mission to create a healthier Dallas!

Here are a couple ways to show your support:

- Give on North Texas Giving Day through parklandhealthfoundation.org/NTGD.
- Share our message with your friends and family to help raise awareness through social media.

▼ Lasting Impressions: Darla Noland



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Darla Noland, Senior Business Support Specialist, Police Security – Non-Emergency.

"Darla assists all officers with cataloging personal property turned into the police on our campus. During her working hours, Darla oversees the protection processes of valuables, and celebrates each reunion of property to the owner. When a family comes back to retrieve valuable belongings, they must first stop at Darla's office before going to the Cashier office, where the items are held. It is not easy to come back to the place where someone passed away, especially for those who must retrieve the valuables of their loved one. Sometimes our processes break down and the required papers don't make it to Darla's team in time for pick up by a legal next of kin. I would like to recognize Darla for working above and beyond in such a case. Darla used all her ICARE values, helped provide compassionate care as the family waited, as the team searched. Darla and Officer Bryson Triggs helped reunite what was lost and now found back to this grieving family."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Free concert this Saturday supporting Pediatric Behavioral Health

Parkland Health employees and their families are invited to Do Good Fest, a free concert benefitting the Pediatric Behavioral Health Program at Parkland Health. The second annual concert is hosted by National Life Group. It will take place on Saturday, Sept. 23, at the Levitt Pavilion located in Arlington. At last year's inaugural event, National Life Group helped raise over \$70,000 to support our pediatric behavioral health work in Dallas County. Our hope is to have a sea of Parkland purple being worn by staff and loved ones in appreciation of National Life Group's efforts.

The festival includes live music by Mark Chesnutt, Jack Ingram and Kaitlin Butts. There will also be signature food trucks. While the concert is free, advanced tickets are required. You can get more details about the event and reserve your tickets [here](#).

► Suicide Awareness events for team members this week

Parkland Employee Health & Wellness and Provider Resiliency will host a series of suicide awareness events for team members. From noon - 1 p.m. Tuesday, Sept. 19, Employee Health & Wellness will host a lunch-and-learn webinar, "Suicide Prevention: Learn the Warning Signs." Panelists from Parkland, UT Southwestern and the Employee Assistance Program (EAP) include Kimberly Roaten, PhD, ABPP; Jessica L. George, PhD; Michael Brumley; and Shari Salvador. [Join the WebEx](#) or [add webinar to your Outlook calendar](#).

Following the webinar, from 11 a.m. - 1 p.m. on Wednesday, Sept. 20, and 5:30 - 7:30 p.m. on Thursday, Sept. 21, from Employee Health & Wellness and Provider Resiliency will host a "Know the Facts: Workforce and Physician Suicide Awareness" table event at the Parkland cafeteria. There will be an opportunity to speak with Parkland experts about workforce and physician suicide awareness and prevention. Badge buddies will be given out with guidance on suicide prevention, warning signs and workforce peer support resources.



Kimberly Roaten



Jessica L. George



Michael Brumley



Shari Salvador



Virtual town hall on Sept. 22

Join us at 10 a.m. Friday, Sept. 22, for our monthly employee virtual town hall. Use the login information below to join the webinar.

- [Join the WebEx](#)
- **Event number:** 2660 309 6448
- **Event password:** FmCkX8Egp27 (36259834 from phones and video systems)
- **Phone number:** 1-650-479-3208 (United States Toll)

Join us at the State Fair of Texas Oct. 14

This year, we will have a dedicated tent exclusively for Parkland team members and their families from 10 a.m. - 5 p.m. on Saturday, Oct. 14. The tent will be located between the African American Museum and the Magnolia Beer Garden when you enter through Gate 5. The State Fair of Texas starts Friday, Sept. 29, and you are invited to join us there and show your Parkland Pride! Activities will include:

- Fair-themed T-shirt for attendees
- Live entertainment
- Food, snacks and drinks
- Activities for the entire family and a chance to win State Fair coupon sheets
- Informational booths from our Benefits team and more

PLEASE NOTE: Employees must purchase their own admission and parking to the fairgrounds and show a valid Parkland ID badge to enter the Parkland tent. Families are welcome to join, but giveaways will be available to employees only.

Admission tickets for the State Fair of Texas can now be purchased at a discounted rate from the Gift Shop located on the 1st floor of Parkland Hospital, from 9 a.m. - 8 p.m. Monday-Friday and 10 a.m. - 4 p.m. Saturday-Sunday. Tickets are \$13.50 each, and can be used on any day of the fair.

Stop by to purchase yours today! For more information about the Fair – including events, additional discount opportunities, and more – visit <http://www.bigtex.com>. See you at the State Fair of Texas on Oct. 14!



► Stop by the Simulation Lab Open House

Clinical Education is hosting a Simulation Lab celebration Monday, Sept. 18, through Friday, Sept. 23. All team members are welcome to stop by the Simulation Lab on the 5th floor of the Moody Outpatient Center for the following come-and-go activities:

- 1 - 3:30 p.m. Monday, Sept. 18: Welcome day, Med/Surg and PCU Specialty Event
- Noon - 3:30 p.m. Tuesday, Sept. 19: ICU/ER Specialty Event
- 7:30 - 11:30 a.m. Wednesday, Sept. 20: OR/ L&D/ NICU Specialty Event
- Noon - 1 p.m. Thursday, Sept. 21 (Webinar): How to set up and run a simulation lab and how to grow it
- 1 - 2 p.m. Friday, Sept. 22: Chaplain Blessing and Blessing of the Hands

Apply for Education at Work 2.0 beginning Oct. 2

Have you been putting off going to school until the right opportunity? Do you hope to earn or finish an associate degree? Would you like to have your tuition and books covered while attending college? If you have answered yes to any of these questions, the Education at Work 2.0 (EAW 2.0) program may be just what you are looking for.

This program offers Parkland employees with at least one year of service and no written warnings an opportunity to obtain an associate degree at no cost. Applicants must also be either full time or part time WITH benefits to be eligible.

If you are selected to be part of the next cohort, you will have the opportunity to attend the Dallas College of your choice (formerly Dallas County Community College) while maintaining your part-time or full-time status at Parkland.

The application period for this program will begin Monday, Oct. 2, through Wednesday, Nov. 1. For more information or to apply, visit the program's [SharePoint page](#).

► Sign up for a tour of Sterile Processing on Oct. 10

The Sterile Processing Department (SPD) would like to share what it is they do and how their work supports the various departments and patients at Parkland. To that end, they are hosting tours of the Sterile Processing area open to all Parkland team members from 7 a.m. to 7 p.m. on Tuesday, Oct. 10. Please be sure to schedule your tour time in advance.

To schedule your tour time, please contact Eunice Stewart, SPD Educator, at ext. 73554 or the Sterile Processing Department at ext. 70016.



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Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.