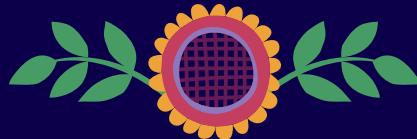


Information and stories for Parkland employees

Sept. 15 – Sept. 21, 2025

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Celebrating Hispanic Heritage Month

National Hispanic Heritage Month efforts began in 1968 when California Congressman George E. Brown introduced the idea for a commemorative week that would recognize the contributions of Latinx and Hispanic communities to American history, achievements, and culture. Upon gaining support from Congress, Hispanic Heritage Week was signed into law by President Lyndon B. Johnson that same year. The week was later expanded to a full month under President Ronald W. Reagan in 1988.

The celebration is observed annually from Sept. 15 to Oct. 15. The Sept. 15 start date is historically significant because it serves as the anniversary of independence for certain Latin American countries including Costa Rica, El Salvador, Guatemala, Honduras and Nicaragua. Additionally, Mexico and Chile celebrate their independence days on Sept. 16 and 18.

Celebrating Hispanic Heritage Month at Parkland

VIDA Employee Resource Group (ERG) will be honoring Hispanic Heritage Month with the following activities.

- **11:30 a.m. to 12:30 p.m. on Monday, Sept. 22 and Tuesday, Sept. 23:** Hispanic Heritage Month kickoff tabling event outside Park Market, featuring giveaways and treats
- **Sept. 15-Oct. 14 (Mondays and Tuesdays only):** A special Hispanic Heritage Month menu at the first station in the cafeteria that will feature a variety of quesadilla options, as well as elote street corn and pozole.



DCHD PD offers active shooter response training

The Dallas County Hospital District Police Department is offering in-person active shooter response training available to all Parkland team members. The trainings, led by Officer Darlene Griffin, Crime Prevention Coordinator, will take place on the following dates, times and locations:

- **Thursday, Sept. 18:**
1-2:15 p.m., 2:30-3:45 p.m., 4-5:15 p.m., 5:30-6:45 p.m. and 7:15-8:30 p.m. in the Skills Lab MOC 05-1360
- **Friday, Sept. 19:**
8-9:15 a.m., 9:30-10:45 a.m., 11 a.m.-12:15 p.m., 2-3:15 p.m. and 3:45-5 p.m. in rooms MOC 05-1454 H & I
- **Tuesday, Sept. 23:**
8-9:15 a.m., 9:30-10:45 a.m., 11 a.m.-12:15 p.m., 2-3:15 p.m. and 3:45-5 p.m. in Skills Lab MOC 05-1360
- **Wednesday, Sept. 24:**
8-9:15 a.m., 9:30-10:45 a.m., 11 a.m.-12:15 p.m., 2-3:15 p.m. and 3:45-5 p.m. in Skills Lab MOC 05-1360
- **Friday, Sept. 26:**
8-9:15 a.m., 9:30-10:45 a.m., 11 a.m.-12:15 p.m., 2-3:15 p.m. and 3:45-5 p.m., in rooms MOC 05-1438 D & E

Seating is limited, so registration is required. You can register, either individually or as a group, by emailing CrimePrevention@phhs.org the date and time of session you wish to attend.



► I, mowbot

This summer, Parkland began using robotic lawn mowers from Sensori Robotics on campus. These mowers are AI-powered and battery operated, which means there is no emissions/air pollution. They are also much quieter, which means a better healing environment for our patients. The automated mowers allow the landscape crew to focus on high-value tasks like trimming and edging while AI handles systematic mowing.

Plans are in place to go fully electric with all our landscaping equipment system-wide, so you may see these devices at your location in the future!

▼ Lasting Impressions: Wendy Young



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Wendy Young, Director of Language Services.

"In every organization, there are individuals whose work gently transforms the landscape. Wendy is one of those rare leaders whose impact is both systemic and deeply human. As Director of Language Services, Wendy has redefined what it means to serve through language – not merely as a tool for translation, but as a vehicle for dignity, belonging and cultural continuity. Her leadership ensures that no message is lost in translation, and no person is left behind in understanding. She leads with a steady blend of empathy, precision and integrity. Whether navigating complex logistics or responding to urgent needs, Wendy brings a deep respect for the people behind the process. In moments of challenge, she models accountability with grace, never losing sight of the human impact of her work. Wendy's presence elevates those around her. Her impact is lasting not because she seeks recognition, but because she builds systems and relationships that endure. Wendy reminds us that language is more than communication – it's connection, legacy and leadership."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

► Join the HRO Learning Series session on Sept. 16

Please join us for the HRO Learning Series, a monthly educational offering that provides an overview of the Universal and Leader Skills themes of the month. The next session will take place at noon on Tuesday, Sept. 16. Join using the WebEx information below.

- **Join WebEx**
- **Meeting number (access code):** 2311 758 3694
- **Meeting password:** AuKp6qaMb33 (28576726 when dialing from a phone or video system)

To ensure you do not miss an event, register for the webinar series by clicking [here](#). If you're unable to attend, a recording will be posted to the [HRO website](#) under the HRO Learning Series icon. Please allow a few days grace to allow for video editing. Email any questions or concerns to QualitySafetyOperations@phhs.org.

JOURNEY TO → **HIGH
RELIABILITY**



Join the Employee Town Hall Sept. 19

Parkland's next in-person Employee Town Hall session open to all Parkland team members will be at 10 a.m. Friday, Sept. 19, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center). As always, this session will also be available via WebEx using the information below.

**NOTE THE
DIFFERENT
TIME/DATE**

- **Join the WebEx**
- **Event number:** 2663 061 3681
- **Event password:** DPdrSeWK826 (37377395 when dialing from a phone or video system)
- **Phone number:** 1-650-479-3208

We hope to see you there as we resume our in-person Employee Town Halls! To catch up on an town halls you missed, [click here](#).

Register for the Sept. 16 blood drive

Parkland will host a Carter BloodCare blood drive from 10 a.m. – 5 p.m. on Tuesday, Sept. 16, in the Private Dining Room. Online registration is encouraged and is available by [clicking here](#). There are 70 appointment slots to be filled. There will also be a limited opportunity to accommodate walk-ups, based on availability.

Blood donors should bring a driver's license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or Monique.Barksdale@phhs.org.

N-LEAP meeting scheduled for Sept. 23

Parkland will hold its inaugural Nursing Leaders for Specialty Excellence at Parkland (N-LEAP) meeting at 9 a.m. on Tuesday, Sept. 23 in the Center for Nursing Excellence.

The purpose of N-LEAP is to bring together individuals who have a hand in coordinating and leading Parkland's specialty service designations together to learn from each other and continue to achieve excellence for all specialties. Topics will include how to better facilitate performance improvement using tools available at Parkland, coordination of designation surveys, best practices in program management and more.

All program leads are welcome. We look forward to seeing you on Sept. 23!

► Expand your skills with Microsoft 365 training

Ready to get more out of the Microsoft 365 apps you use every day? This fall, Parkland is offering free, live training sessions to help you boost your skills in Outlook, Word, Excel, PowerPoint, SharePoint and OneNote.

Whether you want to streamline your inbox, create dynamic presentations or organize your notes, these classes are designed to help you work more efficiently and feel more confident with the tools you rely on most. Explore the course catalog and [sign up today!](#)

Parkland leaders:

Interested in a training session for your team? We can provide customized M365 training to improve your employees' skills in applications such as Outlook, Word, Excel, PowerPoint, and SharePoint.

To schedule a session, email PathwaysLearning@phhs.org with your request.

Onward & Upward

ARPA Developmental & Cognitive: Keitwanna Cotton to Program Manager, Strategy

ARPA Digital Health Grant: Anna Ramirez to Associate Manager, Nursing

Clinical Education & Academic Partnership: Lily Solis to Registered Nurse Professional Development Practitioner

Correctional Health Performance Improvement: Sandra DeRose to Infection Preventionist

Dietary – Nutrition Services: Jeffrey Pedersen to Senior Cook

Emergency Department: Tameka Stephens to Unit Technician

Facilities Support Services: Rufus Thomas to Utility Engineer

General Medicine: Chelsea Chidozie to Senior Registered Nurse – Acute Care

Guest Experience: Ixamari Urbina to Property Technician
Information Technologies – Technical Systems: Matthew Newman to IT Infrastructure Architect

Labor & Delivery: Brittany Martin to Associate Manager, Nursing, Ashley Perez to Registered Nurse – L&D

Medicine Services Administration: Brandi Perez to Director of Nursing

Perioperative Services Administration: Rosa Alvarez to Departmental Systems Specialist

Patient Financial Services – Financial Counseling: Tiffany Miller to Financial Counselor

Patient Financial Services – Registration: Gabriela Fuerte Acosta to Patient Financial Services Representative

Retirements

- Philipose Abraham, Supervisor, Repair & Maintenance, Engineering Services
- Mamie Cason, Lead Environmental Services Technician, Environmental Services – Ambulatory
- Letha Chacko, Senior Registered Nurse – Acute Care, Hospitalist A
- Sherrie Jones, Accounts Payable Specialist, Accounts Payable
- Rebecca Kappes, Advanced Practice Provider II – General, WISH APP Specialty Clinics
- Yoshie Ramos, Senior Registered Nurse – Emergency, Urgent Care Center
- Sherina Richardson, Medical Practice Assistant, Ryan White Part A
- Debra Thompson, Advanced Practice Provider Special – PRN, Newborn APRNs
- Robin Whitaker, Manager, Nursing, Urology Clinic



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.