

How

Parkland

Information and stories for Parkland employees
Sept. 8 – Sept. 14, 2025

Parkland ranked among nation's best for kidney transplants



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Parkland ranked among nation's best for kidney transplants

Only center in Texas and one of three nationwide to receive top marks in all key measures

Parkland has been named one of the top-performing kidney transplant centers in the nation, according to new data from the Scientific Registry of Transplant Recipients (SRTR). The report places Parkland number one in Texas and one of only three programs nationwide to earn the highest possible rating in key quality measures.

The SRTR is a federal resource patients use to compare transplant centers across the U.S. based on survival rates and other outcomes. Parkland's kidney transplant program achieved a rare "five-bar" rating in three critical areas—making it one of the most desirable options for patients in need of a life-saving kidney transplant.

"This accomplishment is a reflection of the culture of quality at Parkland and the Transplant Team's dedication to patient service," said Joe Lockridge, MD, Medical Director of Transplant Services. "We're proving that world-class transplant care can be delivered at a public hospital serving one of the most diverse and vulnerable populations in the country."

Today, Parkland's transplant program stands not only at the top in Texas but as one of the best in a 750-mile radius—including cities like Denver, St. Louis, Atlanta and Kansas City, and is now tied with NYU Langone Health in New York and Intermountain Health in Utah for national performance—two large, nationally recognized transplant programs with longstanding reputations for excellence.

"This success is the result of a full-team effort—from referrals and waitlist support to surgery and post-transplant care," said Joseph Chang, MD, Chief Medical Officer at Parkland Health. "It's about more than metrics. It's about giving patients with end-stage kidney disease a second chance at life."

The SRTR's ratings reflect the latest data on transplant survival rates, waitlist outcomes, and how quickly patients receive organs. Parkland's results demonstrate that high-quality transplant outcomes are achievable in a public health setting—even when serving patients with complex social and medical needs.



► Join the CHNA Lunch & Learn on Sept. 11

From noon to 1 p.m. on Thursday, Sept. 11, Parkland will host a Community Health Needs Assessment (CHNA) Lunch & Learn that will highlight Parkland's ongoing efforts to advance health equity in Dallas County. The presentation will focus on strategies targeting populations and geographic areas with high community vulnerability scores. This is a multi-department collaboration, and you'll hear from the following presenters:

- Dan Enright, Director of Workforce Planning and Analysis
- Theresa Wilson, Director of Workforce Development
- Stacey Dorsey, SVP & Chief Workforce Officer
- Jessica Hernandez, SVP & Chief Health Equity Officer
- Faizan Kabani, PhD, Director of Health Equity
- Wendy Young, Director of Language Services
- Michelle Foster, Program Manager, Health Equity

[Click here](#) to register to attend upcoming CHNA Lunch & Learn Webinars.

▼ Lasting Impressions: Stacey Merlin



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Stacey Merlin, Program Manager, Quality and Safety Operations.

“SPARKS team leader Stacey Merlin visits our department on a regular basis and provides support, counseling, prayer and her endless listening skills to all our associates. We appreciate the stress balls, candies, tea bags and other treats as well. Thank you, Stacey, for your continued engagement and care. We appreciate you!”



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Watch UT Southwestern Ethics Grand Rounds online Sept. 9

You are invited to join the next UT Southwestern Ethics Grand Rounds from noon – 1 p.m. on Tuesday, Sept. 9. Michael McCarthy, PhD, HEC-C, Associate Professor and Graduate Program Director for Healthcare Mission Leadership in the Neiswanger Institute for Bioethics and Healthcare Leadership at Loyola University Chicago Stritch School of Medicine, will present “Exploring the False Dichotomy of Secular and Religious Approaches to Bioethics.” To participate in this webinar please register [using this link](#). Upon registration, you will get the Zoom event ID and link to join the webinar.

Michael Lane recognized by Becker's Hospital Review

Becker's Hospital Review recognized Michael Lane, MD, MBA, MPHS, MSc, SVP, Chief Quality and Safety Officer and Associate Chief Medical Officer, on its list of “132 patient safety experts to know.” Under his leadership, Parkland has cut serious safety events nearly in half and strengthened our culture of safety. This national recognition highlights Parkland's commitment to providing the safest, highest-quality care.



► September HRO Focus: Consult Resources - Smart tools for safer care

In healthcare, we learn from every safety event. While our analyses are strong, we often default to writing more policies—which can be hard to follow and may not improve safety. Instead, we can use tools that support teams in real time:

Three tools that work together

- Policy: Sets direction and expectations.
- Procedure: Step-by-step instructions.
- Job Aid: Practical tools like checklists or flowcharts.

Match the tool to the task

- High-risk or complex? Use a checklist or job aid—follow every step.
- Routine or low-risk? Just check the policy or procedure if something's unclear.

Better tools, safer care

We don't need more paperwork—we need the right tools. Matching the right document to the task makes care safer and more reliable.

Print your copy of the September HRO theme by [clicking here](#) or scanning the QR code. Post it on your integrated huddle boards and take a few minutes to review the tools your team uses—make sure they're current and effective.



JOURNEY TO → HIGH
RELIABILITY

 Parkland | Care. Compassion. Community.

Onward & Upward

Bluitt-Flowers Health Center: Denise Hornsby to Senior Registered Nurse

Comprehensive Wound Care Center: Marilyn Doaks to Senior Medical Practice Assistant

Emergency Department: Sarah Price to Registered Nurse – Emergency

Hospitalist Medicine: Brandon Sauer to Registered Nurse – Acute Care

Infusion Therapy: Magdalena Mijes to Senior Medical Practice Assistant

Internal Audit: Andrea Claire to Director, Internal Audit; Shirisha Vootkur to Senior Internal Auditor

Labor & Delivery: Ariana Amador, Sara Ibrahim, Braylee McReynolds, Josephina Medina, Nour Nasir, Chinonye Ogueri, Anam Raziuddin, Anna Reid, Brooklyn Roberts, Inaam Salah, Ilham Siraj and Mariah Soliz to Registered Nurse – L&D

Material Services: Jamonte Johnson and Felicia Willis to Senior Supply Chain Logistics Technician

Observation Unit: Ashley Arbuckle to Health Unit Coordinator

Operations Administration: Jared Lange to Vice President, Operational Transformation

Parkland Center for Internal Medicine Clinic: Lizbeth Espinoza to Medical Practice Assistant

Patient Financial Services – Financial Counseling: Michelle Mendoza and Brandon Woodard to Financial Counselor

Physical Medicine & Rehabilitation Administration: Maegan Owings to Manager, PM&R Therapy

Radiology – Administration: Shayna Woodley to Referral and Care Coordinator

Radiology – Diagnostic: Theodore Robinson to Radiology Aide

Ryan White Part B: Cynthia Godinez to HIV Client Advocate

Surgical PCU: Estelle Depaudhon to Associate Manager,

Nursing: La'Tonya Estell to Unit Technician

Retirements

- Shara Dye, Clinical Aide, Labor & Delivery
- Loretta Jackson, Social Worker, Care Management
- Jason Peak, Licensed Vocational Nurse, Integrated Pain Management Program
- Raul Rodriguez, Lead Staff Physician – Community Medicine, Greater Vickery Health Center

September healthcare observances*

Sept. 4: World Sexual Health Day

Sept. 9: Health Empowerment Day

Sept. 10: World Suicide Prevention Day

Sept. 13: World Sepsis Day, National Celiac Disease Awareness Day

Sept. 16: Get Ready for Flu Day

Sept. 18: National HIV/AIDS and Aging Awareness Day

Sept. 21: World Alzheimer's Day

Sept. 25: World Lung Day, National Women's Health and Fitness Day

Sept. 26: Mesothelioma Awareness Day, Sport Purple for Platelets Day

Sept. 29: World Heart Day

Sept. 8-14: National Suicide Prevention Week, National Folic Acid Awareness Week

Sept. 16-20: Malnutrition Awareness Week, Fungal Disease Awareness Week

Sept. 14-20: National Rehabilitation Awareness Week

Sept. 22-26: Falls Prevention Awareness Week

Blood Cancer Awareness Month

Childhood Cancer Awareness Month

Food Safety Education Month

Healthy Aging@ Month

National Atrial Fibrillation Awareness Month

National Childhood Obesity Awareness Month

National Cholesterol Education Month

National ITP (Platelet Disorder) Awareness Month

National Pediculosis Prevention Month/Head Lice Prevention Month

National Recovery Month

National Sickle Cell Month

Newborn Screening Awareness Month

Ovarian Cancer Awareness Month

Pain Awareness Month

Polycystic Ovary Syndrome Month

Prostate Cancer Awareness Month

Sepsis Awareness Month

Sexual Health Awareness Month

Sports Eye Safety Awareness Month

World Alzheimer's Month

Polycystic Ovary Syndrome Month

Prostate Cancer Awareness Month

Sepsis Awareness Month

Sexual Health Awareness Month

Sports Eye Safety Awareness Month

World Alzheimer's Month

**The list of healthcare observations comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email Employees@phhs.org to add it to the list.*



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Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.