



Parkland

Information and stories for Parkland employees
Aug. 18 – Aug. 24, 2025

Parkland celebrates 10th anniversary of flagship campus



P.3 Complete Annual Required
Training by Wednesday

P.4 HRO Learning Series
session on Tuesday

P.4 Self-Enhancement
Workshops in August

Parkland celebrates 10th anniversary of flagship campus

Parkland Health employees and leaders celebrate a major milestone this week: the 10th anniversary of the opening of the state-of-the-art hospital that replaced the aging Parkland Memorial Hospital. It replaced the second Parkland hospital, which had faithfully served the community since 1954. The original Parkland Hospital still stands at the corner of Oak Lawn and Maple avenues.

"We are incredibly proud of this facility and the compassionate care we provide within these walls, as well as in our specialty clinics on the main campus," said Fred Cerise, MD, MPH, Parkland's President and CEO. "We are deeply grateful to Dallas County voters and the philanthropic community for their support in making this a reality. It's hard to believe it's been 10 years since we moved into this building."

In the decade since the hospital opened, the number of patients who have received care on the "new" campus is staggering: over 2,215,658 patients have received care in the Emergency Department; more than 363,980 adult inpatient discharges; over 122,123 babies welcomed into the world; and more than 160,952 surgeries performed in the main operating suites.

And behind every number is a person—a life touched by care that is sometimes lifesaving, sometimes life-sustaining, and always delivered with dignity and respect. Standing on the shoulders of those who came before, multidisciplinary teams across the system continue to pioneer new and innovative ways to better serve today's patients while planning for the next generation.

For example, when most envision an intensive care unit (ICU), they picture patients confined to beds, heavily sedated, attached to ventilators and machines. At Parkland, that picture has changed. The ICU Liberation project has worked to free patients from the serious physical and cognitive declines often caused by intensive care. Parkland's Surgical ICU was one of only two in Texas selected to participate in this national quality improvement initiative.

"Before, no one in the SICU would have dreamed of getting an intubated patient walking," Dr. Cerise said. "Now, it's routine. We start small—helping patients sit on the edge of the bed, then stand and move to a chair. Using portable ventilators, we assist these patients in walking the hallways—a powerful step forward that inspires patients, families and staff alike."

Providing compassionate behavioral health services remains a critical challenge in Dallas County. A shortage of psychiatric facilities for underinsured and uninsured individuals led to many seeking care in Parkland's Psychiatric Emergency Department. In response, Parkland created a Psychiatric Extended Observation Unit (PEOU), providing a safe, supportive space with capacity for an additional 20 patients with acute behavioral health conditions needing transition to community-based services.

What these programs, and many others share are leaders and staff who recognize unmet needs and work tirelessly to find new, sometimes groundbreaking ways to better serve our patients and the Dallas County community. They demonstrate innovation and sound stewardship of resources—all while keeping our mission at heart: caring for patients with compassion, every day.

Together with Dallas County Health and Human Services, we developed a Community Health Needs Assessment to identify neighborhoods and populations facing the greatest health disparities. Our implementation plan focuses on transparency, accountability and strong partnerships with community organizations to make meaningful progress.

Yet, even amid these successes, Parkland has faced profound challenges.

When the COVID-19 pandemic swept the nation, Parkland's healthcare heroes stepped forward with courage and dedication. We set up testing and vaccination sites, opened a dedicated COVID-19 unit, and cared selflessly for the sickest patients. Through nearly three years of uncertainty and loss, our commitment to our community never wavered. Parkland also stood at the center of a tragic moment in Dallas history, treating seven of 11 police officers wounded during what has been described as the deadliest night for U.S. law enforcement since Sept. 11, 2001. This heartbreaking event touched the hearts of our staff, many of whom knew the victims and their families personally.

With a proud tradition of serving Dallas County, Parkland remains steadfast—ready to meet whatever challenges lie ahead with unwavering dedication to Care. Compassion. Community.



▼ Lasting Impressions: Bryon Moran and Arturo Robledo



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Bryon Moran, Maintenance Mechanic, Engineering Services, and Arturo Robledo, Senior Maintenance Mechanic, Engineering Services.

"The PCAPP team would love to give a huge shout out to the Facilities Support team for the incredible support they provided us in preparation for the Magnet® site visit. You made small parts of this large process feel manageable—and that had a big impact on the overall success of the site visit. I'd especially like to recognize Bryon and Arturo, who stepped up without hesitation to help assemble our Magnet® letters. When we first received them, they arrived in pieces inside a box, and it felt like an overwhelming task to construct them safely and professionally. Bryon and Arturo volunteered and spent two full days putting them together with such care and precision—it truly made all the difference. I'm incredibly proud to work alongside such dedicated and thoughtful colleagues. It's a great reminder that achieving Magnet® isn't just a nursing effort—it's a Parkland effort. Thank you again for everything!"



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

In-person town hall session this Thursday

Parkland's next in-person Employee Town Hall session open to all Parkland team members will be at 11 a.m. on Thursday, Aug. 21, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center). As always, this session will also be available via WebEx using the information below.

- **Join the WebEx**
- **Event number:**
2662 404 4530
- **Event password:**
aPRMzCpS634 (27769277 when dialing from a phone or video system)
- **Phone number:**
1-650-479-3208

We hope to see you there as we resume our in-person Employee Town Halls! To catch up on an town halls you missed, [click here](#).



► Happy 10th anniversary! Here's a cookie.

To celebrate the 10th anniversary of the opening of Parkland Memorial Hospital, all team members can get a free cookie from any Nutrition Services cashier on the main campus from 11 a.m. to 2 p.m. on Wednesday, Aug. 20.

- Cookies for day shift employees will be made available from 11 a.m. to 2 p.m. at all cashiers in the cafeteria, Park Market and Moody/WISH Starbucks locations.
 - Cookies for night shift employees will then be available starting at 8 p.m. at Park Market
- Cookies for all shifts will be available until supplies run out. Join us in enjoying this small token of appreciation honoring a decade of serving our community on this campus.

► Complete your Annual Required Training by Wednesday

All modules of Parkland's Annual Required Training are available in Parkland Pathways, and must be completed by Wednesday, Aug. 20. This training is essential for meeting compliance and ethics, information security and regulatory requirements. Annual, mandatory training is crucial to Parkland fulfilling our mission for Dallas County.

How can I access this training?

1. Using your Parkland network ID* and password, log in to Parkland Pathways by clicking [here](#). You can also access Parkland Pathways from the Parkland Intranet Home page.
2. Under "My Learning Assignments," locate the Annual Required Training 2025 – Phase II program. Make sure to also complete the Phase I program if you haven't already done so.
3. Click on the assignment to view and launch the training program.

All annual training must be completed by Wednesday, Aug. 20, and there will be no grace period after the Aug. 20 deadline this year. Be sure to log into Parkland Pathways to complete this training!

*As a reminder, your network log-in credentials are the same as you use to log-in to a Parkland computer or Epic.

► Join the HRO Learning Series session on Tuesday

Please join us for the HRO Learning Series, a monthly educational offering that provides an overview of the Universal and Leader Skills themes of the month. The next session will take place at noon on Tuesday, Aug. 19. Join using the WebEx information below.

**JOURNEY TO → HIGH
RELIABILITY**

 **Parkland** | Care. Compassion. Community.

- **Join WebEx**
- **Meeting number (access code):** 2313 967 0823
- **Meeting password:** bAJbAfXM676 (22522396 when dialing from a phone or video system)

To ensure you do not miss an event, register for the webinar series by clicking [here](#). If you're unable to attend, a recording will be posted to the [HRO website](#) under the HRO Learning Series icon. Please allow a few days grace to allow for video editing. Email any questions or concerns to QualitySafetyOperations@phhs.org.

Self-Enhancement Workshops in August

Join a FREE virtual workshop hosted by Self-Enhancement and Therapy Services (SETS) at the Employee Health Center, led by EHC clinical psychologists and licensed clinical social workers. [Sign up for a workshop here*](#) and you will receive an email with the WebEx link to join the session.

**Workshops have a limited number of spots available and are first come, first served. Once full, registration for that workshop will close. Sessions are NOT recorded.*

Whispers from Within: Listening to and Healing Your Inner Child
Angela Hill, PsyD, ABPP | Noon – 1 p.m. Tuesday, Aug. 19

How to Deal with Burnout and Protect Your Well-Being
Mark Dalal, PhD | Noon – 1 p.m. Thursday, Aug. 21

Addressing Depression Through the Power of Human Bonds
Angela Hill, PsyD, ABPP | Noon – 1 p.m. Tuesday, Aug. 26

Men's Communication 101: Expressing Yourself in Relationships
Mark Dalal, PhD | Noon – 1 p.m. Thursday, Aug. 28

Onward & Upward

Behavioral Health Social Work: Jennifer Garcia to Social Worker (LCSW)

BioTel Emergency Medicine Service: Loraine Kaylor to Social Worker (LCSW)

Centralized Staffing Office: Tamiyah Thompson to Unit Technician

Correctional Health Administration: Mary Motyka to Executive Assistant

Emergency Department: Kristin Pool to Senior Registered Nurse Fellow, Maurice Surgeson to Registered Nurse – ED

Environmental Services – PMH: Shunta Crosby to Senior Contact Center Specialist

Facilities Support Services: Marcus Phipps to Sustainability Program Manager

Infection Prevention: Jennifer Ochieng to Senior Infection Preventionist

Labor & Delivery: Jeanne Porras to Associate Manager, Nursing

Medical Staff Professional Services & Regulatory Affairs: Tarah Hayes to Senior Medical Staff Coordinator

Medicine Specialties: Sini Kuruvilla to Senior Registered Nurse – Oncology

Neonatal ICU APRNs: Matthew Grindstaff to Advanced Practice Service Lead Special

Neonatal Nursery-ICU (NICU): Lizbeth Lopez to Registered Nurse – NICU

Nurse Residency: Han Conlin, Shemidha Cyriac, Felice Taylor and Jazlyn Yang to Registered Nurse – ICU/CCU/PCU; Maria Aranda, Estrella Cruz Vazquez, Jonathan Dzorov, Fatoumata Karembe and Arcadio Maciel to Registered Nurse – Acute Care; Cynthia Ruiz to Registered Nurse – OBGYN ICC; Alyssa Diaz to Registered Nurse – NICU; Segun Adeniji to Registered Nurse

Parkland Community Health Plan: Olivia Zhou to Manager, Actuarial Services

Perioperative Services Administration: Shataria Brown to Business Support Specialist

Regulatory & Accreditation: Charles Peck to Regulatory & Accreditation Analyst

RIGHT Care: Tionne Fuller to Social Worker (LCSW)

Virtual Nurse Call Center: Gladis Johnson to Senior Registered Nurse – Nurse Clinician

WISH Advanced Practice Provider Specialty Clinics: Kristina Drupp and Hilah Tanev to Advanced Practice Service Lead Special

Wound Care Program: Jaime Luna to Senior Registered Nurse – Wound Care

Retirements

- Maria Borgen, Women's Health Educator, Oak West Women's Health Center
- Thomas Evers, BI Developer IV, Enterprise Data Services
- Pamela Ford, Manager, Nursing, 7A Antepartum
- Cornelius Martin, Case Manager/Counselor HIV, Ryan White Part A



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Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.



Looking back on Parkland's move across Harry Hines

While it is hard to believe for many longtime Parkland team members, this week marks the 10-year anniversary of our historic move across Harry Hines Boulevard to the current Parkland Memorial Hospital. Here's a look back at that day a decade ago.

On Aug. 20, 2015...

- The transition to the new hospital at 5200 Harry Hines Blvd. began at 7 a.m. on Thursday, Aug. 20, 2015. Nedra Washington became the first patient to cross the Mike A. Myers Sky Bridge connecting the old and new facilities, accompanied by a team of healthcare professionals. She arrived at her new private room shortly thereafter.
- Just 20 minutes after the new emergency department opened at 6 a.m., its first patient, Charles Michael Jones, a dentist from Farmers Branch, arrived via ambulance.
- Within the hour, the first CareFlite helicopter landed, delivering a trauma patient to the Rees-Jones Trauma Center at Parkland.
- At 9:40 a.m., the first baby was born in the new hospital.



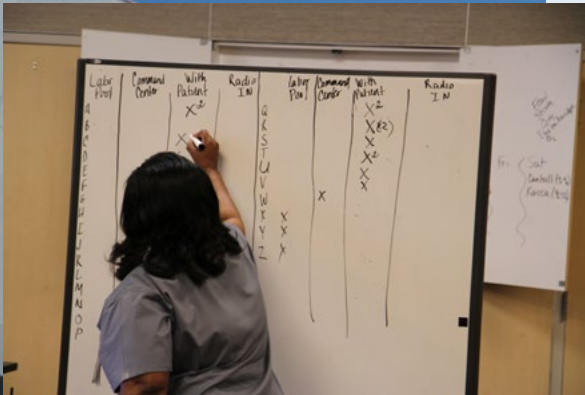
"Parkland staff completed this entire move process safely and efficiently while continuing to take new patients. Patients have been coming in on foot, by ambulance, by helicopter and we have been ready to serve them as if it were a normal workday at Parkland. That couldn't happen without a workforce that is extremely dedicated to the health and well-being of our community," Dr. Cerise said at the time. "It is our staff who made the early completion of this move possible, and I am proud to be able to say I work with them."

By 8:10 p.m. that day, Parkland had completed its planned patient moves, as well as moves of contingency units and an additional five units, which were originally scheduled for the second and third days. Altogether, more than 600 patients were moved from the old hospital to the new.

While Parkland leaders had based their move strategy on detailed projections — including patient volumes, annual performance, and discharge rates — the single most important factor in the success of the move proved to be the unwavering dedication of the staff and providers.

"The entire process was the result of more than a year of preparation," said Francesco Mainetti, Senior Vice President of Ambulatory Clinic Operations, who played a key role behind the scenes. "We trained and planned for every possible scenario. The success of the move was a direct reflection of that preparation and our team's commitment to our patients."

Since that historic move, Parkland has continued to grow and innovate, staying true to its mission of serving the health needs of Dallas County with excellence and compassion. To learn more about the history of Parkland, visit www.parklandhealth.org/parklands-history.



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