

Now

Parkland

Information and stories for Parkland employees
July 28 – Aug. 3, 2025



EXTEND YOUR IMPACT

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Extend your impact - Join Parkland's Employee Giving Society today!

Every time you come to work at Parkland Health, you are part of something extraordinary. Whether you're caring for patients, managing operations or supporting our mission behind the scenes, your dedication leaves a lasting mark on the lives of those we serve. Now, you can make your impact go even further.

By joining the Parkland Employee Giving Society, you help bring critical services to those who need them most—like mammograms for uninsured women, transportation for cancer patients and mental healthcare for children and teens.

Every gift, no matter the size, helps Parkland continue to provide compassionate, high-quality care for all.



Giving is simple and flexible. Just choose the method that works best for you:

- **Payroll Deduction or PTO Donation:** Set up a one-time or recurring gift, or donate unused Paid Time Off directly through PeopleSoft: Main Menu > Payroll and Compensation > Employees Give
- **Online Giving:** Prefer to give from your phone or computer? Visit parklandhealthfoundation.org/donate to make a secure gift without logging into PeopleSoft.

You can even choose where your donation goes—whether it's cancer care, the burn unit, breast health, pediatric behavioral health or another area close to your heart.

Your gift through the Parkland Health Foundation directly supports programs that fill critical gaps in care across Dallas County. Thank you for your generosity and for being the heart of Parkland.

If you have questions or want to get more involved, reach out to Georgia Lahr, Annual Giving Officer, at Georgia.Lahr@phhs.org or visit the Parkland Health Foundation [SharePoint site](#).



▼ Show your Parkland spirit during the ANCC Magnet site visit

As Parkland Health seeks Magnet®, members of the American Nurses Credentialing Center (ANCC) will come to Parkland for a site visit beginning Monday, Aug. 4, through Thursday, Aug. 7. On the first day of this visit (Monday, Aug. 4), all Parkland staff are invited to show off their Parkland spirit by wearing your purple Celebrate US! T-shirt.

You also have an opportunity to participate in the evaluation process and are encouraged to do so. There will also be an opportunity to speak directly to a Magnet® appraiser during the site visit from 2:30 – 3:15 p.m. on Tuesday, Aug. 5, in the Private Dining Room.

The ANCC Magnet Recognition Program® is the highest credential a healthcare organization can achieve. A Magnet® designation indicates to patients and the public that these organizations have met the most stringent, evidence-based standards of nursing excellence in patient care delivery. Magnet® recognition acknowledges the invaluable contributions of nurses & workforce members in all healthcare settings and among all populations worldwide. It is a global, results-driven recognition that fosters nurse engagement and the role nurses play as interprofessional team members to improve patient outcomes and reduce healthcare costs.

▼ Lasting Impressions: Fahad Faiz



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Fahad Faiz, Pharmacist, Pharmacy Administration.

"The nursing and medical staff in the SICU as well as neighboring ICUs rely heavily on the services of the Pharmacy Department. Despite fewer resources at night, Fahad never fails to deliver. He consistently responds rapidly to questions and requests. He serves as a reservoir of clinical information. On countless times he's helped troubleshoot issues with the Pyxis machines. It is not unusual at all for him to hand deliver urgently needed medications. He displays and incorporates several of the institution's ICARE values in his practice. It is always reassuring when he is working. Fahad is an outstanding ambassador for the Pharmacy Department and an asset to Parkland!"



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Diabetes classes in our community

Being diagnosed with diabetes often comes with many questions about what comes next. The Diabetes Community Health Needs Assessment (CHNA) Initiative team at Parkland offers educational classes to help our patients when they need it most.

Patients and Parkland team members alike are invited to visit the locations listed below to learn how to manage diabetes from our diabetes specialty dietitian and nurses.

- **10-11 a.m. Wednesday, Aug. 13:**
Prairie Creek Branch Library (9609 Lake June Road, Dallas, 75217)
- **11 a.m.-noon Sunday, Aug. 17:**
Tommie M. Allen Recreation Center (7071 Bonnie View Road, Dallas, 75241)

Each class will cover topics such as understanding diabetes, symptoms, your numbers and goals, and you learn simple steps to help you take care of your blood sugar and health. For more information, contact Regina.Wren@phhs.org or Mary.Robinson2@phhs.org.

► Take the One Survey by Aug. 15

The Parkland One Survey (July 21-Aug.15) has begun, offering all team members and clinicians hired before April 30, 2025, an opportunity to contribute to positive change at Parkland. Through this survey, we aim to better understand your perspectives and work together to improve our collective experience.

This survey includes Engagement, Safety Culture, Culture of Compliance and Nursing Excellence (applicable to nurses) – all in one survey – to reduce the time spent taking surveys and equip leaders with a more holistic and broader view of the data collected. The survey will help us improve engagement and measure progress toward our goals.

How and when do I take the survey?

The survey was sent to your Outlook inbox from a third party, Press Ganey, on July 21. It's not spam or a phishing attempt. Within the external Press Ganey email will be a link to access the survey. The survey window is July 21 - Aug. 15. Strong participation is critical to goal setting and action planning.

This year, the participation goal is 85%.

Survey gifts: Names will be drawn by Press Ganey for daily & weekly prizes. They will include Parkland-branded lawn chairs, speaker/phone stands and more.

How long does the survey take to complete?

Depending on your role at Parkland, the survey will take approximately 10-20 minutes. For nurses, the survey may take up to 30 minutes.

While the survey is voluntary, we encourage your participation so that the data we receive represents the entire Parkland population. Please note this is a personalized link that should not be forwarded. Be sure to give your feedback upon receiving a link to the survey. The survey will be made available in both English and Spanish.

Your opinion matters! The One Survey is your chance to be heard and share your opinion. Your participation is strongly encouraged and greatly appreciated. If you have any questions about the survey, please contact the Office of Talent Management, or OTM ([OTM Service Portal](#), 469-419-3000, ext. 73000).



Summer of Wellness Health Fair

Join the Summer of Wellness Health Fair this week!

Join the Summer of Wellness Health Fair hosted by Parkland Employee Health & Wellness and Benefits! Drop by the Private Dining Room from 11 a.m. to 3 p.m. on Wednesday, July 30, and learn more about services and resources available to you and your family through the Employee Health Center, Employee Women's Wellness Center and more. You'll also have the opportunity to sign up for the Cigna Wellness Experience and upcoming Time Machine Step Challenge to be entered to win giveaway prizes!



Stop by and speak with:

- Employee Health Center
- Employee Women's Wellness Center
- Behavioral Health
- Nutrition
- Specialty Providers
- PT/Chiropractic Providers
- Cigna EAP
- Cigna Health Coach
- Cigna Insurance
- Milliman
- MetLife
- Parkland Benefits

Onward & Upward

Ambulatory Clinical Support Services:

Carletta Wrenn to Manager, Practice Operations, Diana Gallardo to Referral and Care Coordinator

Correctional Health Administration:

Karla Avila to Business Support Specialist

EEG: Shannon Brooks to Senior Medical Practice Assistant

Emergency Department: Faith Askew to Unit Technician

Emergency Services Administration: Melody Gardner to Senior Director – ED, Trauma & Disaster Management

Employee Health Center: Melissa Rangel to Member Access Representative

Information Technologies – Business & Financial Systems: Yolanda Gonzalez to IT Application Systems – Intermediate

Inpatient Psychiatry: Dazzman

Matlock to Psychiatric Technician
Irving Health Center: Yinna Quinonez to Medical Practice Assistant

Labor & Delivery: Daisy Cortez Acosta and Cara Hettiger to Registered Nurse – Mother Baby, Selina Silva to Unit Technician

Material Services: Billy Bui to Senior Supply Chain Logistics Technician

Medicine ICU: Amar Albanna to Registered Nurse – ICU/CCU/PCU

Medicine PCU: Stephanie Lewis-McQueen to Registered Nurse – ICU/CCU/PCU

Mother/Baby A: Nhu Tran to Registered Nurse – Mother Baby

Mother/Baby B: Maria Pasillas Campos to Registered Nurse – Mother Baby

Mother/Baby MFM: Tracey Garrison

to Registered Nurse – Mother Baby
Neonatal Nursery-ICU (NICU): Kaliah Reagan to Unit Technician

Neurosciences ICU: Sarah Hafer and Emily White to Registered Nurse – ICU/CCU/PCU

Operating Room: Lauren Huset to Associate Manager, Nursing

Psychiatric Services Administration: Kandice Wheeler to Senior Director of Nursing

Simmons Ambulatory Surgery Center – Ortho, Pain, Plastics: Barbara Bennett to Senior Registered Nurse

Sonography: Almaz Degaga to Unit Technician

Surgical ICU: Tesna Chacko, Faith Kittinger and Halie Watkins to Registered Nurse – ICU/CCU/PCU

Retirements

- Sylvia Batres, Financial Counselor, PFS Financial Counseling
- Barbara Elizondo, Coding Specialist III, Coding – Inpatient
- Paul Gonzales, Environmental Services Technician, Environmental Services – PMH
- Linda Howard, Senior Sterile Processing Technician, Sterile Processing
- Cheryl Miller, Business Support Specialist, Women & Family Education
- Tawanna Shepherd, Senior Laboratory Support Specialist, Laboratory Support Services



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.