

Now

Parkland

Information and stories for Parkland employees
July 21 – July 27, 2025

THE **ONE SURVEY** IS UNDERWAY

P.2 Parkland receives multiple
recognitions from AHA

P.3 Parkland recognized for
sustainability efforts

P.4 Self-Enhancement
Workshops in July

TAKE THE
2025 **ONE SURVEY**



The One Survey is underway

The Parkland One Survey (July 21-Aug.15) has begun, offering all team members and clinicians hired before April 30, 2025, to contribute to positive change at Parkland. Through this survey, we aim to better understand your perspectives and work together to improve our collective experience.

This survey includes Engagement, Safety Culture, Culture of Compliance, and Nursing Excellence (applicable to nurses) – all in one survey - to reduce the time spent taking surveys and equip leaders with a more holistic and broader view of the data collected. The survey will help us improve engagement and measure progress toward our goals.

How and when do I take the survey?

Starting at 8 a.m. today, the survey will be sent to your Outlook inbox from a third party, Press Ganey. It's not spam or a phishing attempt. Within the external Press Ganey email will be a link to access the survey. The survey window is July 21 - Aug. 15. Strong participation is critical to goal setting and action planning.

This year, the participation goal is 85%.

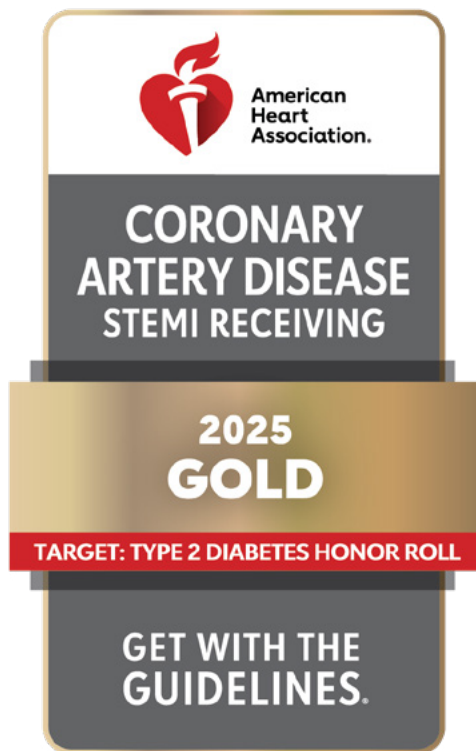
Survey gifts: Names will be drawn by Press Ganey for daily & weekly prizes. They will include Parkland-branded lawn chairs, speaker/phone stands and more.

How long does the survey take to complete?

Depending on your role at Parkland, the survey will take approximately 10-20 minutes. For nurses, the survey may take up to 30 minutes.

While the survey is voluntary, we encourage your participation so that the data we receive represents the entire Parkland population. Please note this is a personalized link that should not be forwarded. Be sure to give your feedback upon receiving a link to the survey. The survey will be made available in both English and Spanish.

Your opinion matters! The One Survey is your chance to be heard and share your opinion. Your participation is strongly encouraged and greatly appreciated. If you have any questions about the survey, please contact the Office of Talent Management, or OTM (OTM Service Portal, 469-419-3000, ext. 73000).



► Parkland receives multiple recognitions from American Heart Association

Parkland has received the American Heart Association's Get With The Guidelines® – Coronary Artery Disease STEMI Receiving Center Gold recognition for its commitment to offering rapid, research-based care to people experiencing a specific type of heart attack known as an ST elevation myocardial infarction (STEMI), known to be more severe and dangerous than other types of heart attacks. Parkland also received the American Heart Association's Target: Type 2 Diabetes™ Honor Roll award, for aiming to ensure patients with Type 2 diabetes, who might be at higher risk for complications, receive the most up-to-date, evidence-based care when hospitalized due to heart attack.

Nearly 40% of people who go to the emergency room with acute coronary syndrome are diagnosed with a STEMI. Like all heart attacks, this requires timely treatment to restore blood flow as quickly as possible.

"These awards show Parkland's commitment to caring for those in their community who need cardiovascular care," said Donald Lloyd-Jones, past Volunteer President of the American Heart Association and current Volunteer Chair of the Association's Quality Oversight Committee. "By following the American Heart Association's quality improvement protocols, Parkland can help realize our shared vision of improved patient outcomes, fewer readmissions and lower mortality rates — a win for health care systems, families and communities."

Recognition as a STEMI Receiving Center is designed to showcase hospitals that provide 24/7 support for STEMI. These important facilities coordinate with a network of referring hospitals and emergency medical services to provide guideline-directed STEMI and NSTEMI care.

▼ Lasting Impressions: Tashya Blacklock



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Tashya Blacklock, Medical Advanced Practice – General, Correctional Health.

"During a recent shift change, we encountered a patient in distress and urgently required a provider for evaluation. In that critical moment, I turned to Tashya, one of our medical providers in Correctional Health. Without hesitation, she guided us through the situation and successfully connected us with the incoming medical provider, directing them to our location promptly. Tashya embodies the ICARE values in her daily practice, demonstrating compassion and accountability that make her an invaluable resource in Correctional Health. Our nurses feel at ease approaching her with any concern or situation. She is always available when we need her and her dedication truly shines in challenging moments like this. Her contributions are essential to our success and we are fortunate to have her on our team."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

'Beyond the Binary' cancer care event this Friday

From 11:30 a.m. to 1 p.m. on Friday, July 25, Parkland will host "Beyond the Binary: Culturally Competent Colorectal & Anal Cancer Care for LGBTQ+ Patients." You can attend in-person in the Nursing Center of Excellence (NPC 02-525) or via WebEx by [clicking here](#).

This event is presented by Cheeky Charity, a member of the American Cancer Society's National Colorectal Cancer Roundtable, and a grant recipient of the Prevent Cancer Foundation Hosted by Ambulatory Nursing & the Cancer Center. For more information, email Andrea.Semlow@phhs.org.

- **Accreditation:** Parkland Health is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.
- **Designation of Credit:** 1.75 CNE will be provided for nursing



► Parkland recognized for third consecutive year for sustainability efforts

For the third consecutive year, the American Society for Healthcare Engineering (ASHE) recognizing Parkland at their annual Energy to Care Awards — this time with the Sustained Performance Award and the Sustainability Champions Award. These awards honor hospitals that are setting the standard for energy efficiency, proving that healthcare facilities can deliver high-quality care for patients while supporting a healthy environment.

The Sustained Performance Award recognizes hospitals accomplishing sustainability goals to support healthy, equitable and resilient environments and communities maintained over time. The Sustainability Champions Award recognizes facilities that demonstrate leadership in healthcare sustainability.

For both awards, the facilities must be an ENERGY STAR-certified hospital and have a score of 75 or above. ENERGY STAR certification, awarded by the U.S. Environmental Protection Agency, recognizes buildings that perform in the top 25% nationwide for energy efficiency. Currently, Parkland Memorial Hospital maintains a score of 90 and is the largest ENERGY STAR-certified healthcare campus in the U.S.

ASHE is a membership group of the American Hospital Association for professionals who design, build, maintain and operate hospitals and other healthcare facilities. It is the country's largest association of its kind.

Parkland has earned a lengthy list of accolades regarding sustainability efforts. Most recently, Parkland won the CleanMed 2025 Sustainability in Action Video Contest for achievements in resilience, climate mitigation, and sustainability. The Joint Commission has also awarded Parkland its Sustainable Healthcare Certification for decarbonization efforts. Additionally, Parkland's main campus features six LEED® (Leadership in Energy and Environmental Design) Gold-certified buildings, a nationally accepted benchmark for the design, construction and operation of high-performance green buildings.



Self-Enhancement Workshops in July

Join a FREE virtual workshop hosted by Self-Enhancement and Therapy Services (SETS) at the Employee Health Center, led by EHC clinical psychologists and licensed clinical social workers. [Sign up for a workshop here*](#) and you will receive an email with the WebEx link to join the session.

**Workshops have a limited number of spots available and are first come, first served. Once full, registration for that workshop will close. Sessions are NOT recorded.*

Tame the Voice Within: Rise Above Self-Sabotage

Angela Hill, PsyD, ABPP | Tuesday, July 22, noon – 1 p.m.

Depression Strategies for Men

Mark Dalal, PhD | Thursday, July 24, 8 – 9 a.m.

The Art of Saying No: Mastering Healthy Boundaries

Angela Hill, PsyD, ABPP | Tuesday, July 29, noon – 1 p.m.

*Learn more about the EHC behavioral health team who lead SETS workshops!
[Mark Dalal, PhD](#) and [Angela Hill, PsyD, ABPP](#).*

Medical Staff Professional Services Lunch & Learn this week

The Medical Staff Professional Services will host a Lunch & Learn from noon to 12:45 p.m. on Wednesday, July 23. This session will outline the eligibility criteria and development processes for Waivers, Training in Progress (TIPs), Return to Practice (RTP) plans and New to Practice (NTP) plans. You can join the WebEx by [clicking here](#).

► Compliance Lunch & Learn July 23

Join us from noon to 1 p.m. on Wednesday, July 23, for the quarterly Compliance Lunch & Learn. This session we are throwing some fun into the mix by hosting a “Who Wants to Be a Millionaire?” inspired game complete with trivia questions, lifelines and compliance knowledge. Members of the Office of Talent Management team will compete in person while those attending virtually can play along using the WebEx polling feature.

Through questions covering Parkland’s Code of Conduct and Ethics, information privacy and other compliance-related topics you can refresh your commitment to doing what’s right and continue to demonstrate Parkland-worthy behaviors. You can join the WebEx by [clicking here](#).



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.