

Now

Parkland

Information and stories for Parkland employees
July 20 – 26, 2026

THE PULSE SURVEY begins today

Help us better understand workforce engagement
and track progress toward our shared goals.

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PULSE SURVEY

On the cover

The Pulse Survey begins today

Parkland's Pulse Survey begins today for all employees and clinicians hired before April 30, 2026. Your response helps Parkland better understand workforce engagement and track progress toward our shared goals.

Once again, we're aiming for 85% participation. If we reach our system-wide goal, all eligible participants will receive a personal handheld massager. In addition, daily and weekly prize drawings will be held throughout the survey period, with prizes including a speaker, cooler and more.

The survey window is shorter this year, so don't wait. Complete your survey during the first week for a chance to win a premium Parkland-branded cooler in our early-completion drawing.

85% System-Wide Gift	Early Bird Drawing
	
Complete the survey anytime during July 20 to Aug. 10 to help reach the organizational participation goal of 85% and earn a handheld massager.	Submit your feedback within the first week (by July 27) for a chance to win a premium Parkland-branded cooler!

How and when do I take the survey?

Beginning at 8 a.m. on Monday, July 20, the survey will be sent to your Outlook inbox from our third-party survey partner, Press Ganey. This email is legitimate and is not spam or a phishing attempt.

The Press Ganey email will include a personalized link to access the survey. Please do not forward this link, as it is unique to you. We encourage you to complete the survey as soon as you receive your invitation. The survey will be available in both English and Spanish.

How long does the survey take to complete?

The survey takes approximately 5–7 minutes to complete. Please note that your individual responses will not be seen by anyone at Parkland. Press Ganey compiles the results and shares them with Parkland only in a confidential, aggregated format.

Once you receive your personalized survey link from Press Ganey, please complete your survey no later than Monday, Aug. 10, 2026. If you have any questions about the survey, please contact the Office of Talent Management, or OTM ([OTM Service Portal](#), 469-419-3000, ext. 73000).

▼ Lasting Impressions: Yana Caravella



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Yana Caravella, Nutrition Services Sanitation Manager.

“Yana continues to set a high standard in her role as Nutrition Services Sanitation Manager. She consistently demonstrates strong organization, clear assignment of responsibilities and disciplined follow-through to ensure our kitchen and equipment meet the highest cleanliness standards. Her team plays a critical role in keeping patient and retail services running smoothly by delivering properly washed, sanitized and ready-to-use equipment for every meal period. What distinguishes Yana is her structured, fair approach to standardizing processes and driving key performance indicators. She shows up each day with energy, focus and determination to support the operation. Thank you, Yana, for your commitment to HRO and ICARE values and for maintaining a clean, safe and show-worthy professional kitchen environment.”



New process for requesting food items

Nutrition Services has implemented a new process for ordering food items for units. This new process will help to shorten wait times, improve cost management and order accuracy and reduce paper waste.

Orders can now be placed through INFOR/Lawson ordering system. Instructions on how to request access to INFOR and instructions on placing an INFOR request along with US Foods price list can be found on the Nutrition Services Department page under Department Requisitions.

For questions, please contact Cindy Candido, Senior Buyer, Cindy.Candido@phhs.org

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

► Official record or transitory material?

Need help determining whether a document is an official record or transitory material? Parkland’s [Records & Information Management SharePoint page](#) offers tools to help make that decision easier. Use the links below to directly access these tools:

- [Guide to Determining What is a Record](#)
- [4-Step Records Assessment](#)

For additional consulting assistance, please contact the RIM team at PHHS.RIM@phhs.org or 214-590-7689 (ext. 27689).

Window cleaning across our campuses

Window cleaning is ongoing at several Parkland locations over the next several months, as outlined by the schedule below. You may hear some noise from the window cleaners’ equipment. As a safety precaution, please walk around the window washers’ designated work area.

- **July 20-July 30:** WISH Clinic, WISH Clinic Sky Bridge, Ron J. Anderson, MD Clinic Sky Bridge, Tower Parking Garage, Simmons Ambulatory Surgery Center
 - **July 31-Aug. 21:** Parkland Memorial Hospital
 - **Sept. 7-23:** Moody Outpatient Center
 - **Sept. 24-30:** Ron J. Anderson, MD Clinic Building
 - **Oct. 5-9:** Hatcher Station Health Center
 - **Oct. 12-16:** Bluit-Flowers Health Center



▶ Family Life: The Juggling Act

Join the EAP webinar on July 22

Work, family, activities, commitments—are you trying to keep too many “balls” in the air? This webinar session takes a fresh look at the pressures that drive the family juggling act and discusses ways to refocus priorities. During this session we will provide you with tips to help you say “no” effectively.

Join our Cigna Employee Assistance Program (EAP) representative and Benefits from noon to 1 p.m. on Wednesday, July 22, to learn strategies to create balance, reduce stress and manage obligations more effectively.

You can join this interactive webinar via WebEx by [clicking here](#).

Onward & Upward

8 General Medicine: Matthew Herrera to Associate Manager Nursing, Maritsa Vazquez-Diaz to Unit Technician, Khiara Williams Hughes to Patient Care Assistant

8 Medical/Surgical: Adriana Sierra to Unit Technician

Accounting/Finance: Vu Le and Yunxia Pan to Senior Staff Accountant

Behavioral Health Social Work: Kristen Kubat to Social Worker (LCSW)

Emergency Department: Cristina Perez to Unit Technician General Surgery: Marianna Armenta to Patient Care Assistant

Homeless Outreach Medical Services (HOMES): Sixtos Huerta Cabrera to Dental Assistant Supervisor

Hospital at Home: Teseena Puthuppadiyil Pathrose to Senior Registered Nurse – Acute Care

Hospitalist Medicine: Destiny Gilder to Patient Care Assistant

Material Services: Alvin Daniels to Senior Supply Chain Logistics Technician

Mother/Baby A: Evelin Cordova, Tori Fuller, Keyona Johnson and Laila Rincon to Unit Technician, Angelica Lopez to Registered Nurse – Mother Baby

Mother/Baby MFM: Raheela Aftab to Senior Registered Nurse – Mother Baby, Arabella Madrid to Unit Technician

North Texas Poison Center: Amber Edward, Emily Garrison and Selina Wiggins to Certified Poison Information Specialist

OB/GYN Emergency Services: Aleisha Johnson to Senior Registered Nurse – OBGYN Emergency Services Department

Observation Unit: Jaylen Carroll to Unit Technician

PFS – Pre-Visit Plan: Destiny Palacios to Patient Financial Services Representative

Pharmacy – Inpatient: Alejandra Garcia-Aguilar and Maritza Guevara to Infusion Pharmacy Technician

Pharmacy Residents: Qabas Al-Jobori, Kendall Johnson and Kristopher Rodriguez to Pharmacy Resident II

Sterile Processing: Chantrai Mayberry to Senior Sterile Processing Technician

Urgent Care Center: Nadia Lozano to Unit Technician

WISH APP Specialty Clinics: Nancy Ditman to Advanced Practice Provider III – Neonatal Resuscitation Program

Retirements

- Donna Betts, Senior Registered Nurse Oncology, Oncology Services Clinic
- Thomas George, Financial Counselor, PFS Financial Counseling
- Tina Hill, Correctional Health Administrator, Correctional Health Administration
- Maria Jaramillo, Senior Supply Chain Distribution Technician, Material Services
- Louann Koustoubardis, Senior Registered Nurse ASC, Simmons Ambulatory Surgery Center PACU
- Sophy Kuriakose, Senior Registered Nurse Operating Room, Operating Room
- Rose Martin, Licensed Vocational Nurse, RJA Radiology Nursing
- Harrie Sanders, Patient Transporter, Patient Transportation
- Tommy Scott, Lead Environmental Services Technician, Environmental Services-NPC
- Rosamma Sunny, Senior Registered Nurse Mother Baby, Mother/Baby B
- John Wilson, Director, Planning Design & Construction



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.