Parkland

Information and stories for Parkland employees July 15 – 21, 2024

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Phase two of Annual Required Training begins July 17

Phase two of Parkland's Annual Required Training will launch this Wednesday, July 17, to meet compliance and ethics,

information security and regulatory requirements. Annual Required Training is crucial to fulfilling our mission for Dallas County, and must be completed by Wednesday, Aug. 21.

To show "sensitivity to operations," a foundational HRO principle, this year's annual required training has two launch dates and one due date for all training modules.

- Launch Date 1: Wednesday, March 20 (now live)
- Launch Date 2: Wednesday, July 17 (launching this week)

All annual training will be assigned in Parkland Pathways and must be completed by Wednesday, Aug. 21.

Who will be assigned this training?

Training is assigned to employees and select non-employees with hire/start dates prior to Jan. 1, 2024.

What does the training include?

Your training assignment is based on your role at Parkland and includes some combination of the following topics:

- Launch Date 1: Information Security, Workplace Violence, Infection Prevention, Stroke and Environment of Care.
- Launch Date 2: Compliance and Ethics, Suicide Screening, Abuse and Neglect and Employment of Relatives.

The combined duration of this year's training is approximately three hours. Each training module will list the estimated time for completion.

How can I access this training?

Employees can access the training by taking the following steps. An email communication with more information was sent on March 20 after the launch:

- 1. Using your Parkland network ID* and password, log in to Parkland Pathways by clicking <u>here</u>. You can also access Parkland Pathways from the Parkland Intranet Home page.
- 2. Under "My Learning Assignments," locate the Annual Required Training 2024 Phase II program. Make sure to also complete the Phase I program if you haven't already done so.
- 3. Click on the assignment to view and launch the training program.

*As a reminder, your network log-in credentials are the same as you use to log-in to a Parkland computer or Epic.

Who do I contact for technical issues or questions?

For technical issues or questions regarding Parkland Pathways Learning, please submit a FIX IT ticket via the <u>IT Self Service Portal</u>, Report a Pathways Training Issue via <u>T.E.S.S. our Virtual Agent</u>, or contact the Technical Support Center at 214-590-5999 (ext. 25999).

Be sure to log into Parkland Pathways to complete this training!



Jet Dental is on campus July 15-19

<u>Jet Dental</u> is a mobile dental service that brings wellness to work. Rather than having to schedule an appointment with an off-site dentist, Parkland hosts Jet Dental on campus throughout the year to provide services such as:

- Preventive care (provided at no cost to employees with dental insurance).
- Restorative care, such as fillings, scaling, root planning and corrective services (Copays apply based on your dental plan).

Jet Dental will offer these services next to the Employee Health Center on the 4th floor of Moody Outpatient Center from 9 a.m. to 5 p.m. beginning Monday, July 15, through Friday, July 19. Appointments are required to be seen in the dental clinic and may be scheduled by <u>clicking here</u>.

For more information on this exciting new opportunity, view this <u>FAQ</u> or visit <u>ParklandBenefits.org</u>.

Lasting Impressions: Sheri Sellars



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Sheri Sellars, Registered Nurse Professional Development Practitioner, Clinical Education & Academic Partnership.

"As we produce written materials for our patients, it's vital that they be reviewed for literacy level so that the information can be easily understood. For years, Sheri has been a key resource in the process, personally reviewing every patient education material produced by the health system. More recently, she has also



helped train additional team members to aid in the process even further. Thank you, Sheri, for your countless hours spent simplifying language for the benefit of our patients. Your expertise is greatly appreciated!"

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing <u>Employees@phhs.org</u> or calling ext. 28048.

Nominate a deserving APP team

It's time to submit nominations for Parkland's Advanced Practice Provider (APP) Team of the year award. The Advance Practice Council is seeking nominations now through Wednesday, July 31. You can begin your nomination by <u>clicking here</u>.

Parkland recognizes one APP team each year that goes above and beyond in their efforts to promote excellence, interprofessional collaboration, improved communication and better patient outcomes. An APP team is defined as either a single practice made up of only APP team members or an APP practice department that includes APPs and other employees who work together for a common purpose.

Make sure to submit your nomination by July 31 to recognize the amazing work done by APP teams at Parkland.

Parkland earns sustainability honors

As the name implies, sustainability efforts aren't a one-time achievement, but an ongoing effort to reduce our organization's environmental impact. As a result of this work, Parkland was recently recognized with three sustainability honors.

ENERGY STAR certification

Parkland's main campus yet again earned the Environmental Protection Agency's ENERGY STAR certification for 2024. Parkland's ENERGY STAR score is 90, meaning that it is more energy efficient than 90 percent of similar properties nationwide.

Parkland is the largest ENERGY STAR® certified healthcare campus in the U.S., with over 3.1 million square feet of space recognized by this certification. According to the ENERGY STAR website, "Certified buildings save energy, save money and help protect the environment by generating fewer greenhouse gas emissions than typical buildings. To be certified as ENERGY STAR, a building must meet strict energy performance standards set by EPA."

Energy to Care Awards

Parkland Health has been named the recipient of both the Sustainability Champion Award as well as the Sustained Performance Award by The American Society for Healthcare Engineering (ASHE) at their 2024 Energy to Care Awards.

The Sustainability Champion Award is the program's highest distinction, given to only 21 healthcare facilities nationwide, for demonstrating strong leadership in pursuit of healthcare decarbonization and using saved resources to support patient care. The Sustained Performance Award recognizes past Energy to Care Award winners who have continued to meet their sustainability goals by maintaining or further reducing annual emissions and energy usage intensity.

ASHE is a membership group of the American Hospital Association for professionals who design, build, maintain and operate hospitals and other healthcare facilities. It is the country's largest association of its kind.

To learn more about sustainability efforts at Parkland, read our 2023 Sustainability Report.



\$1 million gift for new Parkland clinic at Dallas College – Richland Campus

Parkland Health Foundation is proud to announce a \$1 million gift from the Hoblitzelle Foundation in support of Parkland Health's new Richland Health Center at Dallas College.

The new clinic, opening in 2026, will provide a "one-stop-shop" for patients, providing services ranging from adult and pediatric care to radiology. In a location that has a growing immigrant and refugee population, the clinic will provide essential services and alleviate overflow and wait times at existing neighboring health centers.

The Hoblitzelle Foundation has supported Parkland Health Foundation through various campaigns in the past, including a generous gift of \$1 million to support the construction of the new Parkland campus in 2011 and a \$75,000 gift to the Parkland Public Health Preparedness Fund in 2020.

To recognize this generous gift, the Adult Clinic will be named in honor of the foundation and the legacy of its late founders, Karl and Esther Hoblitzelle.

Learn more about Parkland's plans to expand access to care.



New catering request form available

The Parkland catering team has updated their <u>catering order form</u>. You can find the updated form on the Nutrition Services Department Page under the <u>Catering tab</u>. Catering orders must be requested two business days in advance by emailing the form to <u>Catering@phhs.org</u>. Faxed requests are no longer accepted. Nutrition Services is also working to include an updated outside catering vendor list and an in-house catering menu on the site.

Join the virtual town hall July 18

Join us at 11 a.m. Thursday, July 18, for our monthly employee virtual town hall:

- Join the WebEx
- Event number: 2662 272 3211
- Event password: 67rtHPXHqR8 (67784794 when dialing from a phone or video system)
- Phone number: 1-650-479-3208 (United States Toll)

To catch up on any town halls you missed, click here.



Parkland Now is published by the Corporate Communications department at Parkland Health. Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday. To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.