

Sustainability helps redirect resources to where they're needed most

As the only public hospital in Dallas County, Parkland plays a vital role in protecting the health of our most at-risk community members. As a part of this role, we recognize that the health of our environment is deeply connected to the health of our people. By embracing sustainability as a core value, we are not only protecting the planet, but also improving the everyday lives of the patients and families who depend on us.

In FY24, Parkland:



Sourced 25% of our total energy from renewable sources, advancing our commitment to clean energy.



Achieved a 3% reduction in both electricity and natural gas consumption compared to FY23.



Recycled 571.87 tons of single stream recycling, 35% of which was an increase in Operating Room diversion through a partnership between Sustainability and the OR staff.



Reduced anesthetic gas desflurane by 38% in calendar year 2024, resulting in a savings of over 600 metric tons of CO2.



Grew 1,000 pounds of fresh, organic produce for the benefit of patients at Southeast Dallas Health Center's Community Garden.



Diverted 1,000 tons of materials from landfills through robust recycling, reuse and donation initiatives—repurposing items such as iodine, furniture, office supplies, expired medical supplies, medical devices and surplus cafeteria food.

This includes 2,000 pounds of office supplies donated to local teachers throughout North Texas.

Our initiatives in waste reduction, recycling, and energy efficiency go beyond cutting emissions—they help us redirect resources to where they're needed most. Every step we take toward sustainability is a step toward a stronger, more equitable community.



An elevated elevator experience

In the hustle of life at Parkland, it's easy to overlook the little moments. Imagine how much warmer and more welcoming our culture would feel if every team member used those brief daily elevator rides to offer a moment of kindness, encouragement or hospitality – for patients, visitors and each other. The Patient Experience team and Patient Experience Champions encourage you to offer an "Elevated Elevator Experience," to make a difference while riding the elevator.

A warm "good morning." A simple "do you know where you're headed? Can I help with directions?" Even a cheerful, "What a beautiful day!" or a kind, "Your baby is so cute." These small gestures, grounded in our ICARE values, can turn elevator rides into powerful touchpoints for compassion and human connection.

This plants seeds of trust and comfort early in a patient or family's journey. It also aligns with our Universal Relationship Skills, encouraging us to foster meaningful connections wherever and whenever we can.

Lasting Impressions: **Joshua Hart**



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Joshua Hart, Clinical Information Educator, Clinical Informatics Learning.

"Every year during the new resident training for physicians, Joshua goes above and beyond to support the organization, incoming residents and fellow team members during an extremely stressful and chaotic time. His commitment to excellence is evident in the creation of practical, just-in-time learning and reference guides, which have been invaluable for clinical staff. Joshua also takes on the role of 'Greeter Extraordinaire,' ensuring a smooth and welcoming training experience for new physician fellows and residents. He is a strong representative of the Clinical Informatics Learning team, both in front of and behind the camera. His dedication is

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

outstanding and deserves recognition across the organization."

Submit your 'On My Own Time' art by July 9

Ready to show off your creative at Parkland? Now's your chance! Parkland is excited to once again participate in "On My Own Time," a regional art competition by the Business Council for the Arts, showcasing the artistic talents of North Texas professionals. Don't miss this opportunity to share your skills!

We would love for you to participate. If interested in participating, you can submit your entries below by clicking the links below.

- Visual Arts Submission
- Literary Arts Submission The deadline for all entries is Wednesday, July 9. For more details on all submission guidelines, click here. For more information on the Own My Own Time program, please contact the

Workforce Experience Team at EmployeeEngagement@phhs.org.

Join the Safety Spotlight on July 7

At noon on Monday, July 7, Patient Safety & Clinical Risk Management will host this month's "Safety Center Spotlight" to educate Parkland team members on how to get the most out of the Safety Center. Each month they share updates, tips, tricks and answer your questions about the Safety Center. You can join this month's meeting using the login information below.

- Join WebEx
- Meeting number (access code): 2318 254 0921
- Meeting password: rBtvW9pmj52



Join the CHNA Lunch & Learn on July 10

From noon to 1 p.m. on Thursday, July 10, Parkland will host a Community Health Needs Assessment (CHNA) Lunch & Learn focused on the Access to Care & Coverage CHNA Initiative. Join the webinar to learn about Parkland's community hubs, outreach events and the vital role of our Community Health Workers in connecting residents to essential health services.

Speakers:

- Colette White, MBA, Director, Disease Prevention & Health Promotion
- Vidya Ayyr, MPH, CHWI, Director, Social Impact
- Kia Ellis, MEd Health, CHW, Innovation Programs Specialist
- Kharmynn Bullock, PhD, Community Health Worker Supervisor

Click here to register to attend upcoming CHNA Lunch & Learn Webinars.

Elevator access restricted on 8th, 9th floors due to construction

Effective immediately, Beck Construction has blocked access to the 100 bank of elevators on the 8th and 9th floors of the hospital for safety and infection prevention purposes as work continues to finish out shell space. This access is estimated to be blocked until spring 2026. Parkland staff are encouraged to use the 400 or 600 bank of offstage elevators to access existing patient care areas on these floors.

For more information on this project, contact Marc Leediker, Program and Planning Manager, Planning Design & Construction, at Marc.Leediker@phhs.org or 214-590-0031 (ext. 20031).

Onward & Upward

Ambulatory Clinical Support Services: Carletta Wrenn to Manager Practice Operations

Cardiovascular ICU: James McDonald, Daniel Essuman, Ricky Langlois, Rylee Valdez and Barrett Weatherford to Registered Nurse Specialist – ICU/CCU/PCU

Emergency Department: Melissa Penton to Senior

Registered Nurse Specialist – Emergency

Guest Experience: Dinah Doyle to Guest Services Lead **Inpatient Rehabilitation:** Kevin Saulsberry to Associate

Manager, Nursing

Language Services: Darwin Escobar to Supervisor,

Language Services Program

Medicine ICU: Niklas Criado, Lauren Garcia, Nada Haddad, Meghan Hollmann, Samantha Phipps and Julia Robles to

Registered Nurse Specialist – ICU/CCU/PCU

Medicine PCU: Stefan Wilson to Registered Nurse Specialist – ICU/CCU/PCU

Neurosciences ICU: Leann Mabry and Haley Tolbert to

Registered Nurse Specialist – ICU/CCU/PCU

Parkland Community Health Plan – Operations:

Montriece Dailey to Benefit Configuration Analyst

Radiology Mammography: Raquel Aquero to Medical

Assistant

Sonography: Rosa Robles to Advanced Practice

Sonographer – WISH

Surgical PCU: Latosha Orum Washington to Registered

Nurse Specialist - ICU/CCU/PCU

Retirements

- Sherrie Beyer, Advanced Practice Provider III General, APP Surgery Service Line IV
- Paula Denney, Associate General Counsel, Legal Affairs
- Maurice King, Director, Transformational Initiatives, Quality Through Transformational Initiatives

July healthcare observances*

July 28: World Hepatitis Day July 6-12: National Therapeutic Recreation Week Cord Blood Awareness Month Group B Strep Awareness Month Healthy Vision Month Juvenile Arthritis Awareness Month National Cleft & Craniofacial Awareness & Prevention Month Sarcoma Awareness Month UV Safety Month

*The list of healthcare observations comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email Employees@phhs.org to add it to the list.

