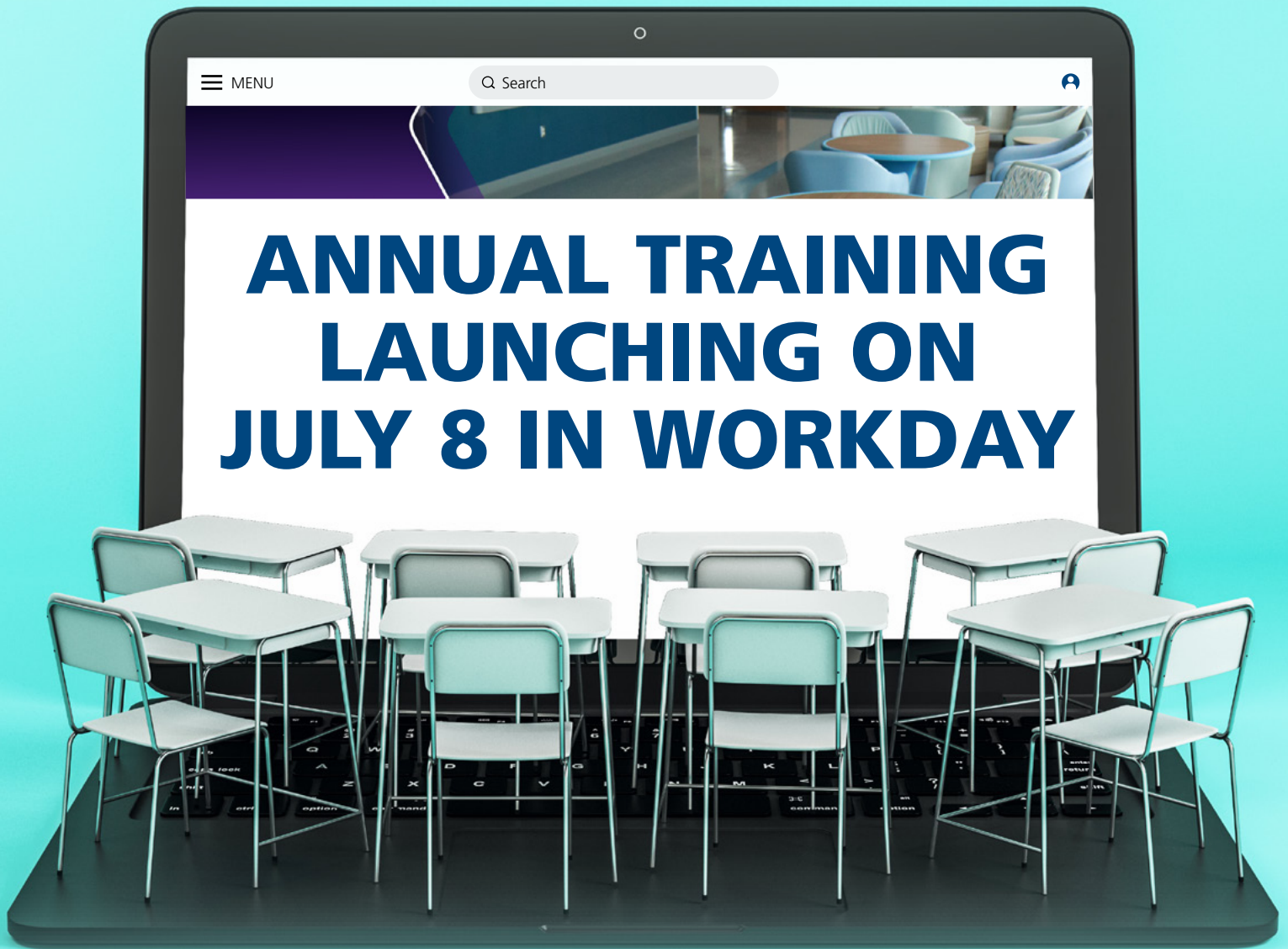


How

Parkland

Information and stories for Parkland employees
July 6 – 12, 2026



P.2 Self-Enhancement
Workshops in July

P.3 Jet Dental on-site dental
appointments returning

P.3 July HRO Focus:
Connecting the Dots

Annual Training launching on July 8 in Workday

This year's annual training will be available in Workday on Wednesday, July 8, and must be completed by Wednesday, Aug. 26. Annual training meets our compliance and ethics, information security and regulatory requirements.



Who will be assigned the training?

Training will be assigned to employees and select non-employees with hire/start dates prior to Jan. 1, 2026.

What topics are covered in the training?

The training assignment is based on your role at Parkland and includes some combination of the following topics:

- Abuse & Neglect
- EMTALA
- Environment of Care
- Infection Prevention
- Information Security
- Stroke
- Workplace Violence
- Compliance and Ethics
- OTM Policy Review

The estimated duration of this year's training is 2.5 hours. Each training module title includes the estimated duration.

How can I access the training?

An email communication will be sent after the launch. You will be able to access the training by taking the following steps:

1. Access Workday from the Parkland Intranet homepage
2. From the dropdown menu, select "Learning"
3. Under "Required for you," locate the 2026 Annual Required Training assignment
4. Click on the assignment to view and launch the training program

All annual training will be assigned in Workday and must be completed by Wednesday, Aug. 26. Be sure to log into Workday to complete this training.

**As a reminder, your network log-in credentials are the same as you use to log in to a Parkland computer or Epic.*

▼ Wellness Around the World on July 9

Embark on a journey to better health at the Wellness Around the World summer wellness fair, hosted by Parkland Benefits & Wellness! Pick up your passport, visit each wellness destination, collect stamps and explore the many resources available to support your wellness journey.

Visit the Private Dining Room from 11 a.m. to 2 p.m. on Thursday, July 9, and make your way through a variety of wellness destinations featuring the Employee Health Center, Employee Women's Wellness Center, Benefits and other health and wellness partners. Along the way, discover valuable resources, learn about services available to you while collecting tools to help you stay on the path to better health.

Your wellness journey begins here—we can't wait to see you there!

Stop by and speak with:

- | | |
|------------------------------------|-----------------------|
| • Employee Health Center | • Cigna Insurance |
| • Employee Women's Wellness Center | • Milliman |
| • Behavioral Health | • MetLife |
| • PT/Chiropractic Providers | • MetLife Vision |
| • Cigna EAP | • Parkland Benefits |
| • Cigna Health Coach | • Breast Health |
| | • Specialty Providers |

Self-Enhancement Workshops in July

Join a FREE workshop hosted by Self-Enhancement and Therapy Services (SETS) at the Employee Health Center, led by EHC clinical psychologists and licensed clinical social workers. [Sign up for a workshop here*](#) and you will receive an email with the WebEx link to join the session.

**Workshops have a limited number of spots available and are first come, first served. Once full, registration for that workshop will close. Sessions are NOT recorded.*

The Bias Blindspot:

How to Outsmart Your Own Brain

Mark Dalal, PhD | Noon – 1 p.m. Thursday, July 16

Whispers from Within:

Listening to and Healing Your Inner Child

Angela Hill, PsyD, ABP | Noon – 1 p.m. Tuesday, July 21

Imposter No More – Rewrite Your Inner Narrative

Angela Hill, PsyD, ABP | Noon – 1 p.m. Tuesday, July 28

Building Healthy Self-Esteem:

A Blueprint for a Confident You

Mark Dalal, PhD | Noon – 1 p.m. Thursday, July 30

▼ Lasting Impressions: Robbie Jessie



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Robbie Jessie, Talent Acquisition Advisor.

“I’d like to take a moment to recognize Robbie for the truly outstanding support she provides. Robbie is an exceptional recruiter—consistently responsive, thoughtful in her communication, and an absolute pleasure to partner with. In a healthcare system, recruiting can sometimes be an overlooked function, yet her reliability, dedication and positive approach make a meaningful impact on my entire team and the patients we serve.”



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Jet Dental on-site dental appointments returning

Jet Dental returns next month, offering you a convenient opportunity to receive dental care at Parkland. They will offer dental services from 9 a.m. to 5 p.m. on Monday, Aug. 10, through Friday, Aug. 14, next to the Employee Health Center on the 4th floor of Moody Outpatient Center. Appointments are required to be seen in the dental clinic and may be scheduled by [clicking here](#).

For more information on this exciting opportunity, view this [FAQ](#) or visit ParklandBenefits.org.

▲ July HRO Focus: Connecting the Dots

As we reach the midpoint of the year, July is an opportunity to pause, reflect and reconnect with the High Reliability principles and practices we’ve explored so far. While each month’s topic focused on a different aspect of reliability, they are all interconnected – working together to create safer care, stronger teamwork and a culture of continuous learning.

Before we look ahead to the second half of the year, take a moment to revisit the tools, behaviors and practices we’ve explored together. Each topic has helped strengthen our ability to recognize risks early, communicate effectively, learn from our experiences and support one another in delivering safe, reliable care. Click the links below to review the resources from each month.

- **Psychological Safety:** Creating environments where people feel comfortable speaking up
- **Learning Culture:** Turning events, near misses and successes into opportunities for improvement
- **Situational Awareness:** Recognizing risks and responding before problems escalate
- **Escalation Pathways:** Ensuring concerns are communicated and addressed promptly
- **Accountability for Safety:** Using coaching, feedback and Just Culture principles to support safe behaviors
- **Cross-Functional Collaboration:** Bringing together the right expertise at the right time to improve outcomes

Small signals matter

A recurring theme across each of these topics is the importance of recognizing and responding to small signals. Many significant events are preceded by subtle warning signs – a concern raised during a huddle, a process that suddenly feels different, a question that remains unanswered or a risk that doesn’t seem quite right.

High Reliability Organizations do not wait for hindsight to reveal what was missed. Instead, they remain curious, ask questions, seek input from others and act early by addressing concerns before they develop into larger issues.

As you go about your work, consider the following:

- What seems different today?
- Who else should be involved in helping us understand this situation better?
- What risk might we be overlooking?
- Is there a concern that needs a closer look?

Looking forward

As we begin the second half of the year, challenge yourself to identify one action you can implement:

- **CONTINUE** the behaviors that help your team speak up, learn and collaborate effectively
- **START** a new tool or practice that can strengthen safety and reliability in your area
- **STOP** overlooking small signals, unanswered questions or opportunities to engage others early

Take the next step

Click [here](#) to explore July’s Mid-Year Recap resources to reinforce these concepts with your teams and identify opportunities to strengthen reliability in your daily work. Together, we are building a culture where people feel safe to speak up, learning is openly shared and small signals are recognized – and acted upon – before they become bigger problems.



Parkland

Journey to High Reliability

Onward & Upward

Advanced Practice Provider Hospitalist/Observation

Service Line: Kassidy James to Advanced Practice Provider Lead – General

Behavioral Health Social Work: Janelle Gillis to Social Worker (LCSW) (PRN)

Business Sustainability: Seth Babin to Business Intelligence Developer III, Ovi Davenport to Business Intelligence Project Manager IV

Corporate Compliance: Vasholey Hill to Senior Compliance Investigations Consultant

Correctional Health Optimization-ST: Wesley Vohs to Business Intelligence Developer III

Dermatology/Surgical Specialties Clinic/Physical

Medicine & Rehabilitation: Lakesha Warren to Senior Medical Practice Assistant

EEG: Donna Bray to Neurodiagnostic Technologist Supervisor

Environmental Services – PMH: Jessica Williams to Contact Center Specialist, Zorina Lozano Rios to Senior Environmental Services Technician

HOMES: Jamie Williamson to Lead Staff Physician Community Medicine

Hospital at Home: Lisa Granado to Associate Manager – Nursing

Hospitalist B: Joellen Hoss to Unit Technician

Infusion Therapy: Jennifer Jaloma and Trang Lepin to Registered Nurse – Oncology Services (PRN)

Information Technology – Desktop Support: William Schaub Schlager to Information Technology Desktop Support Specialist

Mother/Baby B: Selena Ortiz to Senior Registered Nurse – Mother Baby

North Texas Poison Center: Le'Ambria Johnson to Certified Poison Information Specialist

Operations Administration: Angela Morris to Vice President, Community Health

Patient Access Center: Jesica Hernandez to Lead Access Center Specialist

Patient Financial Services – Financial Counseling: Timberley Ross and Chanel Wells to Financial Counselor

Perioperative Services Administration: Alison Leonard to Director, Surgical Services

Dallas County Hospital District Police Department: Gustavo Rangel to Police Officer

Southeast Dallas Health Center: Janelle Segura to Medical Practice Assistant

Retirements

- Carol Chamberlain, Clinical Pharmacy Specialist, Pharmacy Administration
- Carmen Chavez, Women's Health Educator, Vickery Women's Health Center
- Shohreh Davari, Medical Technologist, Chemistry
- Carol Graham, Advanced Practice Provider II – Neonatal Resuscitation Program, WISH APP Specialty Clinics
- Mary Mathai, Advanced Practice Provider III – General, Hatcher Station Women's Health Center
- Maria Rosario Lazo, Environmental Services Technician, Environmental Services – PMH

July healthcare observances*

Tuesday, July 28: World Hepatitis Day

July 5-11: National Therapeutic Recreation Week

Cleft & Craniofacial Awareness & Prevention Month

Cord Blood Awareness Month

Group B Strep Awareness Month

Juvenile Arthritis Awareness Month

Minority Mental Health Awareness Month

Sarcoma Awareness Month

UV Safety Month

**The list of healthcare observances comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observance was omitted, call 214-590-8048 (ext. 28048) or email Employees@phhs.org to add it to the list.*



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.