

# Now

Parkland

Information and stories for Parkland employees  
June 30 – July 6, 2025



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## Parkland expands Access to Care & Coverage Program

Earlier this month, Parkland launched a new collaboration that will expand our Access to Care & Coverage Program to bring much-needed healthcare access throughout the community. Parkland now provides health screenings and support at Sharing Life Community Outreach at 3795 W. Emporium Circle in Mesquite every Thursday from 9 a.m. to 2 p.m. Residents will be able to access vital services such as blood pressure and glucose screenings, nutrition advice, financial assistance for healthcare and more.

Sharing Life serves individuals from several ZIP Codes that the 2022 Community Health Needs Assessment (CHNA) identified as one of the areas in Dallas County with the highest morbidity and mortality rates.

"You're already out in the community. These are places that you already know about and trust. You can come in and visit our Access to Care team. No appointment is ever needed, and you can get medical screenings to maintain a healthy household," said Kia Ellis, Community Health Innovation Programs Specialist. "It's a circle of services that anyone can take advantage of."

The collaboration with Parkland will help Sharing Life now add healthcare support to its comprehensive community offerings. Hub visitors will also be able to take advantage of Sharing Life's established services, such as the food pantry, emergency financial assistance, job training, non-food essentials and more.

Access to Care community health workers provide no-cost health screenings and, when those screening results warrant, connect people with the appropriate primary care providers for appointments. Parkland staff also help people explore all available coverage options — including Medicaid, Medicare, Affordable Care Act (ACA) plans and Parkland Financial Assistance — to find the best way to pay for their future healthcare.

"Organizations such as Sharing Life are highly trusted in their community and a place where people are already going as part of their regular routine," said Colette White, Director of Disease Prevention & Health Promotion and operational lead of Parkland's Access to Care initiative. "By meeting people in familiar, accessible settings, we can identify health concerns earlier and connect individuals to appropriate care, more proactively."

This collaboration advances Parkland's goal of improving accessible care and reducing preventable diseases with early detection and education.



### **Parkland has three other community hub locations:**

- Inspired Vision Compassion Center (2019 N. Masters Dr., Dallas 75217)
- The Stewpot (1610 S. Malcolm X Blvd., Dallas 75226)
- Catholic Charities: Marillac Community Center (2843 Lapsley St., Dallas 75212)

For more information on the Access to Care & Coverage Program, visit [www.parklandhealth.org/access-to-care-program](http://www.parklandhealth.org/access-to-care-program).



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*through* **EXCELLENCE**  
**PARKLAND NURSING** *JOURNEY TO MAGNET®*

## ▼ ANCC Magnet site visit scheduled for Aug. 4-7

In February, Parkland Health submitted its initial Magnet® document to the American Nurses Credentialing Center (ANCC) for review and consideration to become Magnet® designated, and as a part of that process, members of the ANCC will come to Parkland for a site visit beginning Monday, Aug. 4, through Thursday, Aug. 7.

You have an opportunity to participate in the evaluation process and are encouraged to do so. Comments may be emailed ([Magnet@ana.org](mailto:Magnet@ana.org)) or mailed (ANA Magnet Recognition Program Office, 8403 Colesville Road, Suite 500, Silver Spring, MD 20910) to the Magnet Program Office. Your comments must be received by Wednesday, July 25. If you choose, your comments may be anonymous but must be in writing. There will also be an opportunity to speak directly to a Magnet® appraiser during the site visit from 2:30 – 3:15 p.m. on Tuesday, Aug. 5, in the Private Dining Room.

The ANCC Magnet Recognition Program® is the highest credential a healthcare organization can achieve. A Magnet® designation indicates to patients and the public that these organizations have met the most stringent, evidence-based standards of nursing excellence in patient care delivery. Magnet® recognition acknowledges the invaluable contributions of nurses & workforce members in all health care settings and among all populations worldwide. It is a global, results-driven recognition that fosters nurse engagement and the role nurses play as interprofessional team members to improve patient outcomes and reduce health care costs.

## ▼ Lasting Impressions: Oluchi Nzeadibe



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Oluchi Nzeadibe, Food Service Associate, Nutrition Services.

*“I wanted to take a moment to recognize Oluchi. This morning, Oluchi delivered breakfast trays on 7-600. While inside a patient’s room, the patient asked for the water pitcher to be refilled. Rather than saying she couldn’t do that, Oluchi took the water pitcher, found a nurse and asked where she could refill the water. It is acts of service such as this, no matter how small it was to Oluchi, that patients appreciate and remember. With a focus on patient satisfaction, she should be recognized for going above and beyond her primary role to improve a patient’s experience.”*



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

## Nominate a deserving APRN by July 21

It’s time to submit nominations for Parkland’s 2025 Advanced Practice Registered Nurse of the Year. The Advanced Practice Registered Nurse Council is seeking nominations now through Monday, July 21. To submit a nomination, [click here](#). Parkland recognizes one APRN each year for their outstanding contribution to our patients. Criteria for the APRN of the Year award are based on Parkland’s ICARE values. Honorees are recognized for their contributions toward clinical practice, professional involvement, community service, leadership, research and education. Anyone may submit a nomination.

The APRN of the Year Celebration will take place at 4 p.m. on Thursday, Sept. 4, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center).

## ► July HRO Focus: Cross-Check Yourself and Others: Peer Checks that Prevent Errors

In High Reliability Organizations (HRO), we rely on shared awareness to keep things safe. Even the most experienced team members can make mistakes—but when we actively cross-check ourselves and each other, we create a safety net that catches errors before they cause harm.

### What is cross-checking?

Cross-checking is more than a double-check; it’s a culture of accountability and mutual support. It involves:

- Double-checking your own actions to make sure everything’s accurate
- Actively watching out for your teammates and speaking up if something seems off

When team members feel comfortable checking each other, it fosters a sense of trust and develops a culture of psychological safety.

### When should you cross-check?

There’s never a bad time to cross-check, but it’s especially helpful:

- Right before taking critical steps
- During handoffs or transitions
- If someone seems distracted, rushed or unsure
- When a task is risky or repeated often
- When someone asks for assistance

### Receiving cross-checks with respect and gratitude

Cross-checking is only effective when we’re open to both giving and receiving them. That means responding to a cross-check with kindness, curiosity and appreciation—not frustration or defensiveness. A simple “Thanks for catching that” or “Good eye—I appreciate that” can go a long way in building trust and making cross-checking feel normal and welcomed.

Print your copy of the July HRO theme by clicking [here](#) or scanning the QR code. Post it on your integrated huddle boards and take a few minutes to talk with your team about the importance of cross-checks. Learn more about HRO tools and skills by visiting the [HRO SharePoint site](#).



JOURNEY TO → HIGH  
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## ▼ Pride Parade photos

Earlier this month, Parkland team members took part in the Dallas Pride Alan Ross Texas Freedom Parade, and Senior Registered Nurse Specialist Cornelius Metili shared these photos from the event. Thank you to the LGBTQ+ Employee Resource Group and the other volunteers who helped make this event such a success.



## Submit Gift Shop orders for FY25 by Aug. 15

The deadline for department orders from the Parkland Gift Shop for Fiscal Year 2025 (FY25) is Friday, Aug. 15. All department orders must be submitted and approved by Aug. 15 to utilize FY25 funds. This includes orders to utilize the \$25 per FTE for Employee Engagement funds. The process and all forms for department orders can be found near the bottom of the [Gift Shop SharePoint Page](#). For any additional questions please email [ParklandGiftShop@phhs.org](mailto:ParklandGiftShop@phhs.org).

## ▼ Reusable water bottle drive open July 1-15

The PEN Council and Homeless Outreach Medical Services (HOMES) Unit-Based Council invites all Parkland team members to participate in the 4th Annual Reusable Water Bottle Drive. Bottles received will be distributed directly to individuals experiencing homelessness by the HOMES program.

Beginning Tuesday, July 1, through Tuesday, July 15, you can drop off new, reusable water bottles at the following locations:

- Parkland Center for Nursing Excellence (NPC 02-505) from 7:30 a.m. – 5 p.m., Monday - Friday
- HOMES in the Moody Outpatient Center (MOC 04-123) from 8 a.m. – 4 p.m., Monday - Friday
- Parkland Gift Shop (NPC 01-450.02) from 9 a.m. – 8 p.m., M-F and 10 a.m. – 4 p.m., Saturday - Sunday
- Centralized Staffing Office (NPC 01-617) 24/7

Let's come together and donate 700 NEW reusable water bottles to those experiencing homelessness this summer.



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*Parkland Now* is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.