



NOW

Parkland

Information and stories for Parkland employees
April 28 – May 4, 2025

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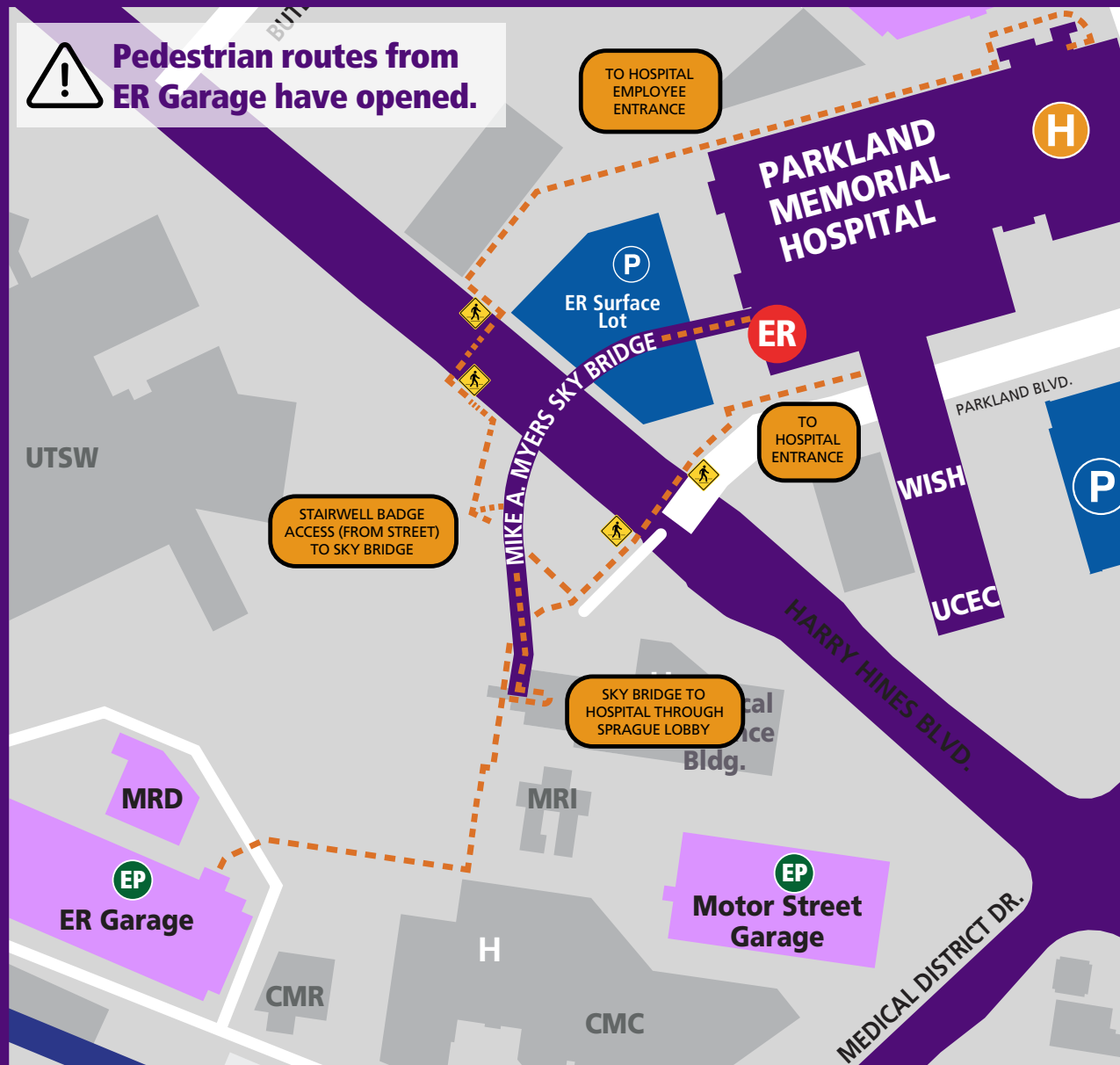
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ER Garage path now open for Parkland staff

It's no secret that employee parking at our main campus can sometimes be an adventure, but did you know that the ER Garage on the old Parkland campus is actually a shorter walk than some portions of our surface lots?

With the demolition of the old hospital complete, walking paths from the ER Garage to the Parkland campus are now open, and make walking from the ER Garage to the hospital easier than ever. Staff can use either the Mike A. Myers Sky Bridge or pedestrian crosswalks to cross Harry Hines Boulevard. Please refer to the map below for details.

So the next time you're running late or encounter an unusually full parking lot, remember the ER Garage as a parking option.



Visitor Parking

Employee Parking

Hospital

Parkland

Even when parking, embodying our values comes first

Please remember to model our ICARE values in all parking garages and surface lots. Tower and Maple garages are designated as the primary parking areas for our patients and visitors. We understand our employees are making every effort to come to work on time. However, our visitors and patients might be new to Parkland, have mobility issues or could just need a little extra time navigating our campus, and they require your courtesy and respect. Parkland can be a very stressful place, so please be patient with non-employees in our garages. Thank you.

▼ Lasting Impressions: Ofelia Moya



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Ofelia Moya, Senior Environmental Services Technician, Environmental Services.

"Ofelia truly embodies the spirit of our ICARE values. She is the heart of compassion and respect, treating everyone—whether staff, patients, families or providers—with kindness and dignity. Her warm personality and genuine smile light up every room she enters, making her a positive influence on all who have the pleasure of interacting with her. Ofelia's integrity is unmatched. When she discovered cash under a comatose patient's bed while cleaning, she didn't hesitate to report it immediately—a true reflection of her honesty and character. She takes great pride in her work, and it shows. Our block is consistently clean, fresh and welcoming thanks to her efforts, and our patients absolutely adore her. Ofelia leaves a lasting impression every single day through her dedication, her values and the care she puts into everything she does."



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Parkland named one of America's Best Maternity Hospitals

Parkland Memorial Hospital has been named one of *America's Best Maternity Hospitals 2025* by Newsweek and Statista, earning a four-ribbon performance rating in this year's ranking. This designation reflects Parkland's ongoing commitment to providing exceptional care to mothers, babies and families across Dallas County.

The annual *America's Best Maternity Hospitals* list recognizes hospitals that excel in key areas of maternity care, including clinical outcomes, patient experience and satisfaction as well as hospital reputation among healthcare professionals. The report also highlights the importance placed on providing excellent care before, during and after birth, recognizing that prioritizing maternal care during every stage of pregnancy can help prevent lifelong complications for both the mother and the child. More than 97% of women who deliver their baby at Parkland also receive prenatal care from the health system. Parkland offers a host of programs aimed at improving maternal health and empowering families, including:

- Parkland's nationally recognized extending Maternal Care After Pregnancy (eMCAP) program
- [Parkland's Post Natal Nurse Home Visitor program](#)
- [Parkland's Healthy Start program](#)
- [Parkland's Nurse-Family Partnership](#)

Hospitals awarded four ribbons demonstrated strong performance across multiple indicators, including low rates of complications, effective communication with patients and a commitment to health equity. This year's rankings evaluated more than 3,600 hospitals nationwide, with only 262 earning the four-ribbon distinction. For more information, visit [America's Best Maternity Hospitals 2025](#).



Mark your calendars for Celebrate Us!

This year's Celebrate Us! will be music to your ears! We are thrilled to once again recognize you beginning Monday, May 12, through Saturday, May 17, during this year's Celebrate US! events, with the theme, "A Symphony of Compassionate Care."

Each year, Celebrate Us! demonstrates the collective efforts of everyone working at Parkland. No matter the department, we harmonize our skills and compassion to care for the patients of Dallas County every day.

We will once again have a score of activities for this year's Celebrate Us!, including:

- Meals for all employees
- Executive greetings
- Ice Cream in the Garden event
- A grand finale event on the main campus on Friday, May 16

Look for additional details in the coming weeks and make plans to enjoy these activities as we recognize all that you do for our community.



► Promoting minority health

Throughout April, the Office of Health Equity will feature weekly minority health spotlight topics, each accompanied by a word search activity. Employees can [complete the word search](#) and email it to OHE@phhs.org, where the Office of Health Equity will randomly select five correctly completed entries to win a prize! This week's topic is:

Maternal health disparities

Black and Indigenous women face a higher risk of experiencing complications during pregnancy and childbirth compared to white women. These differences are influenced by a variety of factors, including access to care, social conditions, and inequities within the healthcare system. Improving maternal health outcomes means expanding access to quality prenatal and postpartum care and ensuring that every mother receives respectful, timely, and culturally sensitive support throughout their journey.

Safety Center Spotlight monthly meetings begin May 5

Beginning at noon on Monday, May 5, Patient Safety & Clinical Risk Management will host a "Safety Center Spotlight" on the first Monday of each month to educate Parkland team members on how to get the most out of Safety Center. Each month they will share updates, tips, tricks and answer your questions about the Safety Center. You can join this month's meeting using the login information below.

- [Join WebEx](#)
- Meeting number (access code): 2318 254 0921
- Meeting password: rBtVW9pmj52

Onward & Upward

7A Antepartum: Pashion Jones to Unit Technician

Burn Acute Care: Cameron Pell to Wound Care Technician

Cardiovascular ICU: Sylvia Pineda to Registered Nurse Specialist – ICU/CCU/PCU

CHNA-eMCAP: Martisshun Fluellen to Community Health Worker

Dietary – Nutrition Services: Reyes Chevez to Senior Cook, Alex Jamsuthee to Executive Chef, Ellen Santos to Supervisor, Nutrition Services

Emergency Department: Clairisa Minor to Unit Technician

Environmental Services – NPC: Vale Harris to Lead Environmental Services Technician

Global Behavioral Health Program: Robyn Cobb to Manager, Global Programs

Hospitalist B: Mauricia Agyemang to Manager, Nursing

Information Technologies Fulfillment: Tamara Burton to IT Equipment Provisioning Specialist – Senior

Information Technologies – Ambulatory Systems: Julia Anderson to IT Application Systems – Team Lead

Labor & Delivery: Ajilo Ali, Shaquia Chapman, Alexia

De Leon, Kayla Gardner, Julia Gates, Diedra Hart, Megan Hubbard, DeAnna James, Caroline Knox and Mariana Vega Rodriguez to Registered Nurse Specialist – L&D

Maple Women's Health Center: Liliana Tovar to Unit Technician

Medicine Specialties: Giovana Banuelos Vela, Navjot Kaur and Imelda Ruiz Hernandez to Senior Registered Nurse Specialist – Oncology

Operating Room: Evelyn Do, Andrea Hodgkins, Isabella Limber and Isabella Peluso to Registered Nurse Specialist – OR

Paths to Recovery – OAF: Maribeell Narvaez to Senior Medical Practice Assistant

Patient Financial Services – Financial Counseling: Abigail Thomas to Senior Financial Counselor

Transfusion Services: Limiaa Khalifa to Senior Transfusion Technical Specialist; Carolyn Tappan to Senior Medical Technologist

WISH APP Specialty Clinics: Viji Thomas to Advanced Practice Provider I – NRP

Retirements

- Jose Gonzalez, Senior Medical Interpreter, Language Services
- Michael McNeal, Senior Environmental Services Technician, Environmental Services – PMH
- Sally Valsalan, Respiratory Care Practitioner, Respiratory Care
- Calvin White, Director, Infection Prevention
- Keith Whitley, Police Officer, Dallas County Hospital District Police Department
- Lorna Yap, HIV Client Advocate, Ryan White Part B



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.