

# Parkland

# FLOW

Information and stories for Parkland employees  
March 18 – March 24, 2024



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# 18 Parkland nurses among Great 100 and D Magazine Excellence in Nursing Awards honorees

Eighteen registered nurses at Parkland Health have been recognized by two organizations for providing high-quality, safe and compassionate care as well as their dedication to serving the Dallas County community.

Eight of the nurses are among those honored as 2024 Dallas/Fort Worth Great 100 Nurses. The program has been celebrating nursing excellence for 34 years, honoring nurses from all practice areas including acute care, sub-acute care, school nursing, nurse leaders, academics and more.

## The Parkland nurses recognized include:

- Remigio Acevedo, BSN, RN, CCRN, Surgical Trauma ICU
- Jamie Andrevich, BSN, RN, CEN, Trauma
- Michelle Burkhardt, RN, CSMRN, Orthopedics
- Sobha Fuller, DNP, RN, AMB-BC, NEA-BC, Population Health
- Jessica Nichols, BSN, RN, CPST, Neonatal ICU
- Ifeoma "Ify" Okonkwo, MSN, APRN, CPNP-PC, Newborn
- Leslie Pate, BSN, RN, RNC-NIC, Neonatal ICU
- Laura Zebreski, DNP, RN, RNC-NIC, Neonatal ICU



The Great 100 Nurses celebration raises the awareness of the contributions of nurses to patient care, research, leadership, education and community service of nurses practicing in the DFW area. In addition, the celebration builds the image of nursing through positive reinforcement of the profession as a scientific art and the recognition of those who exemplify excellence.

In addition, 11 registered nurses at Parkland have been named winners of the 2024 D Magazine Excellence in Nursing Awards, which are designed to shine a spotlight on the unsung heroes of healthcare. Physicians, nurses and patients nominated the most outstanding nurses in North Texas for recognition.

## Honored as winners in their categories are:

- Jonathan Abalos, BSN, RN-BC, Population Health
- Shontell Angrum, BSN, RN, Peri-Op Services
- Almaz Assefa, DNP, APRN, C-NNICU, NNP-BC, WISH
- Linda Bynum, BSN, RN, CCRN, Surgical Services
- Kimberly Clipp, DNP, APRN, C-NNICU, NNP-BC, Surgical Services
- Courtney Johnson, DNP, APRN, WHNP-BC, WISH
- Mary Keckeisen, MS, BSN, RN, CCRN, Surgical Services
- Leslie Pate, BSN, RN, RNC-NIC, Neonatal ICU
- Teri Allyn Terrill, BSN, RN, CCRN, Surgical Services
- Lauren Tuohy, MSN, RN, NE-BC, Surgical Services
- Tracy Tyner, PhD, APRN, ACNP-BC, CCRN, Surgical Services



An article highlighting the Excellence in Nursing Awards is featured in the March 2024 edition of D Magazine.

"Recognizing our nurses is an integral part of creating an inspiring and supportive environment that fosters high-quality, compassionate care," said Donna Richardson, DNP, RN, NEA-BC, Executive Vice President and Chief Nursing Executive. "Parkland always has a focus on patient safety and quality care and I'm so thankful for the amazing nurses we have caring for our patients and bettering the health of our community."

## ► Workstation and Downtime Application Name Changes

To align with best practices and commonly used language, the following name changes have been made to Parkland workstations and downtime applications. These changes will provide clear and precise identification of workstations and applications allowing for ease of training and support.

- "Tap N Go Workstation" are now "Roaming Workstation." Work started on one workstation can be completed on another roaming workstation.
- "Standard Workstation" name added to Login Screen
- "Standard Laptop" name added to Laptop device Login Screens
- Downtime Application Name Changes:
  - BCA Web" now "Downtime Web" – Downtime reports are located here
  - "Epic SRO" now "Epic Read Only" – Read only version of Epic to review content. Update will allow all users 24/7 availability versus just during downtimes.

Clinical Informatics and IT appreciate your engagement and feedback on operational concerns, providing the opportunities like this to improve support and ease workflows. If you have any questions, please contact [nursingepicoptimization@phhs.org](mailto:nursingepicoptimization@phhs.org).

## ▼ Lasting Impressions: Jessica Galaviz and Rosa Miranda



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Environmental Services Technicians Jessica Galaviz and Rosa Miranda.

*“Jessica is assigned to the VIP/Rape Crisis area; Rosa used to be and she still covers when Jessica is out. From day one, these ladies have always been consistent. They are sweet, kind and have amazing work ethics, always making sure our area is clean and always going beyond the call of duty. No matter if they are very busy, they always have a positive energy. These ladies are an amazing example of ICARE. Not only do they care for us, they also care for our patients. If they see a lost patient, we have witnessed them assisting with directions. They both are very respectful and professional and give so much attention to details. They will both find a way to take care of things. No job is too big. They also take care of the department (HOMES) next to us and they speak highly of these ladies as well. Jessica and Rosa both show amazing teamwork and we would be lost without them. We are blessed to get to work with these ladies.”*



## Consider giving to Parkland Health Foundation

Each day, employees like you play a crucial role in building our community of care. For some, seeing those results up close motivates them to give to Parkland Health Foundation in the hopes of doing even more.

### Ways to give back

As an employee, you may give online by logging on to PeopleSoft. From the main menu, click “My Parkland” then “Payroll and Compensation. From here, you have two options to give:

- Employees Give: Make a donation to Parkland by choosing an area of need from the drop-down menu. You can make a one-time gift, donate PTO, or set up a recurring donation.
- Donate to Annie’s Place: Employees have a limited time to provide funding for childcare expansion at Annie’s Place. You can make a one-time gift, donate your PTO or set up a recurring donation.

With a donation of any size, you’ll become a member of our Employee Giving Society, which recognizes and celebrates your dedication to our patients, our people, and of course, our cause. For more information, please contact Beth Savage, Director of Engagement, at (214) 266-2001 (ext. 62001) or [Beth.Savage@phhs.org](mailto:Beth.Savage@phhs.org).

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

## ► Parkland hosts ‘Buscando un Donante Vivo’ forum



Last month, Parkland teamed up with the National Kidney Foundation to present the groundbreaking “Buscando un Donante Vivo” forum, an entirely Spanish-language edition of the Big Ask Big Give initiative focused on kidney living donation. This event marks a pioneering effort in the State of Texas. During the forum, patients not only had the opportunity to share and craft their personal narratives, but also learned effective strategies for sharing these stories with their families and broader social circles, empowering them in the quest to find a living donor.

The forum featured inspirational stories from individuals who have undergone successful living donor kidney transplants, providing firsthand insights and encouragement. Additionally, attendees had the privilege of hearing from Miguel Vazquez, MD, Chief of Nephrology at Parkland and Professor of Internal Medicine and Clinical Chief of the Division of Nephrology at UT Southwestern and Miguel Solis, Chief of Staff at the Commit Partnership, Co-founder of the Latino Center for Leadership Development and Former President of the Dallas ISD Board of Trustees.

Attendees had the privilege of connecting with more than 30 patients and their families during the event, and we are excited about the prospect of reaching and impacting even more individuals in the future.

# Join the monthly virtual town hall on March 21

Join us at 11 a.m. Thursday, March 21, for our monthly employee virtual town hall:

- **Join the WebEx**
- **Event number:** 2661 675 3450
- **Event password:** fRSMYf9Mp32 (37769396 from phones and video systems)
- **Phone number:** 1-650-479-3208 (United States Toll)

To catch up on any town halls you missed, visit <https://phhs.sharepoint.com/ParklandTV/Pages/Employee-Town-Halls.aspx>.

## Onward & Upward

**Ambulatory Clinical Support Services:** Tiffany Kirkham to Nurse Navigator

**Anatomic Pathology:** Sara Blacketer to Manager, Laboratory

**ARPA Digital Health Grant:** Xavier Hicks to Senior Medical Practice Assistant

**Clinical Informatics:** Angel Bates to Senior Nursing Informatics Specialist

**Engineering Services:** Rodney Butler to Maintenance Mechanic

**Environmental Services – PMH:** Earl Harris to Senior Environmental Services Technician

**Global Diabetes:** Marilyn Doaks to Medical Practice Assistant

**Guest Experience:** Dinah Doyle to Guest Services Lead

**HIM Coding Integrity:** Annie Vu to Virtual HIM Inpatient Coding Auditor I

**Infusion Therapy:** Elizabeth Coker and Rebecca Crandall to Registered Nurse Specialist – Oncology

**Inpatient Discharge Lounge:** Dariya Duffie and Belisa Turner to Business Support Specialist

**Labor & Delivery Triage:** Prescilla Flores to Manager, Nursing

**Maternal Fetal Medicine Specialty Clinic:** Emely Gutierrez to Senior Clinic Staff Assistant

**Medicine Secure Unit:** Kelley Harder to Manager, Nursing

**Nurse Residency:** Sharon Contreras to Registered Nurse Specialist – NICU; Raheela Aftab, Nancy Kinuthia and

Luz Martinez Barcenas to Registered Nurse – Medical/Surgical Inpatient; Yannuen Botello and Laura Sanchez to Registered Nurse Specialist – Emergency; Ivette Ramirez Gutierrez to Registered Nurse Specialist – ICU/CCU/PCU; Elizabeth Nunez to Registered Nurse – Mother Baby

**OB/GYN Emergency Services:** Maxine Ramos to Senior Registered Nurse Specialist – OB/GYN ED Services

**Observation Unit:** Mary Okorie to Unit Technician

**Oncology Services Clinic:** Annika Barsness and Ayanna Walker to Registered Nurse Specialist – Oncology

**Parkland Community Health Plan:** Gordon Davis to Senior Director, Finance; Amrita Waingankar to Chief Medical Officer

**Patient Financial Services – Operations:** Janel Ramos to Collector

**Patient Financial Services – Patient Access:** Diana Contreras, Yaida Diego, Misty George, Ruth Gonzalez Martinez and Kristian Summers to Financial Counselor

**Radiology Administration:** Pernail Freeman, Desiree Gallo, Cynthia Hernandez and Saide Soto to Referral and Care Coordinator

**Robert Wood Johnson Pediatric Behavioral Health Grant:** Mary Glover to Social Worker (LMSW)

**Urgent Care Center:** Rachel Lynch and Wendell Smith to Senior Registered Nurse Specialist – Emergency; Kristy Baird to Associate Manager, Nursing

## Retirements

- John Chacko, Patient Access Services ED Specialist, PFS Patient Access
- Cornell Kise, Anatomic Pathology Distribution Specialist, Anatomic Pathology
- Victor Martinez, Senior Medical Interpreter, Language Services
- Alice Phillips, Supervisor, Radiology Mammography
- Christopher Reitmeyer, Pharmacist, Pharmacy – Outpatient
- Janice Scott, Nurse Navigator, Ambulatory Clinical Support Services
- Brenda Shaw, Senior Lab Support Specialist, Laboratory Support Services
- Annette Simmons, Senior Post-Award Specialist, Grants, Grants Management
- Dennis Thomas, Police Officer, Dallas County Hospital District Police Department
- Hamid Torabi, Senior Maintenance Mechanic, Engineering Services
- Kent Weimer, Director of Trust, Estate & Gift Planning, Parkland Health Foundation



Parkland

Care. Compassion. Community.

*Parkland Now* is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.