

Now

Parkland

Information and stories for Parkland employees
March 16 – March 22, 2026

WHEN THE
UNEXPECTED
HAPPENS, THE
POISON
CENTER
IS HERE
FOR YOU

POISON
HELP ™
1-800-222-1222

 **NORTH TEXAS
POISON CENTER**

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When the unexpected happens, the Poison Center is here for you

When a toddler sprayed household cleaner into his own face, his mother didn't hesitate — she picked up the phone.

"I was holding him and trying not to panic," recalled Erika Padilla. "His face was red and irritated, and I thought it was straight bleach."

Instead of rushing to the emergency room, Erika called the North Texas Poison Center, housed in the Logistics Building at Parkland, at 1-800-222-1222. Within seconds, she was connected to a poison expert who calmly walked her through what to do: rinse his eyes and wash his face with water. They asked her to read the product label aloud and reassured her that the cleaner was diluted. Her son would be fine.

"They were so calm," Erika said. "You could tell they knew exactly what they were talking about."

Erika has called the poison center three times — and each time, she says, that calm voice on the other end of the phone made all the difference. In another instance, her young son grabbed a bottle of tire cleaner that carried a frightening warning label stating that death could occur if swallowed.

"It freaked me out," she said, recalling that day.

Again, poison specialists carefully assessed the situation, asked detailed questions and advised her to monitor her son. He was fine.

The third call came when her daughter — whom Erika lovingly describes as "a climber" — scaled a cabinet, retrieved a bottle of children's Zyrtec and attempted to pour herself a dose after watching her mother administer it before. While much of the liquid spilled onto the floor, Erika didn't want to take chances. Poison specialists reassured her that her daughter might experience a mild stomachache but would likely be fine with monitoring at home.

What stood out to Erika wasn't just the medical expertise — it was the follow-up.

"They called back to check on my kids," she said. "That meant so much. I was able to relax knowing everything was going to be OK."

Poison centers play a critical role in protecting families, providing:

- Free, confidential, expert guidance 24/7
- Immediate access to specially trained nurses, pharmacists and physicians
- Real-time treatment recommendations tailored to the specific product and exposure
- Follow-up calls to ensure patient safety
- Prevention education to keep families safe

More than 90% of poison exposures occur in the home, and many can be safely managed there with expert guidance. Calling a poison center often prevents unnecessary emergency room visits, saving families time, stress and healthcare costs.

The National Poison Help line — 1-800-222-1222 — automatically connects callers to their regional poison center. For more information about the North Texas Poison Center, visit www.poisoncontrol.org.



Join the HRO Learning Series session on March 17

Please join us for the HRO Learning Series. The next session will take place at noon on Tuesday, March 17. Join using the WebEx information:

- [Join WebEx](#)
- **Meeting number (access code):** 2311 641 7282
- **Meeting password:** PWkBWG3m52X (79529436 when dialing from a phone or video system)
- **Join by phone:** 1-469-210-7159

To ensure you do not miss an event, register for the webinar series by clicking [here](#). If you're unable to attend, a recording will be posted to the [HRO website](#) under the HRO Learning Series icon. Email any questions or concerns to QualitySafetyOperations@phhs.org.

Join the Employee Town Hall on March 19

Parkland's next in-person Employee Town Hall session open to all Parkland team members will be at 11 a.m. Thursday, March 19, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center). As always, this session will also be available via WebEx using the information below.

- **Join the WebEx**
- **Event number:** 2662 827 4072
- **Event password:** rYiEZuQp853 (79439877 when dialing from a phone or video system)
- **Join by phone:** 1-650-479-3208

We hope to see you there! To catch up on any town halls you missed, [click here](#).

▼ Lasting Impressions: Larry Welcher



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Larry Welcher, IT Help Desk Agent, IT Technical Support Center.

“Larry is one of the steady forces behind Parkland’s daily operations. As part of the Technical Support Center, he brings patience, clarity and genuine care to every request – often in moments when staff feel stressed or stuck. In a role where the volume is high and the pressure is constant, Larry models grace. He never rushes, never dismisses and never loses sight of the person on the other end of the line. People know that when Larry answers, they’re in good hands. He treats every request, big or small, as worthy of attention. He reminds us that operational excellence is built on the everyday acts of service that keep the organization moving forward. Larry leaves a lasting impression because he turns technical support into human support. Parkland runs smoother, and feels kinder, because of the way he brings dignity to every interaction.”



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Register for the blood drive on March 26

Parkland will host a Carter BloodCare blood drive from 10 a.m. to 5 p.m. Thursday, March 26, in the Private Dining Room. Online registration is encouraged and is available by [clicking here](#). There will also be a limited opportunity to accommodate walk-ups, based on availability. Blood donors should bring a driver’s license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or Monique.Barksdale@phhs.org.



► Make plans to attend the Anderson Lecture on March 20

All Parkland team members are invited to attend the Ron J. Anderson, MD, Memorial Lecture at 1:30 p.m. on Friday, March 20, in the MacGregor W. Day Auditorium (1st floor, Moody Outpatient Center). At this event, Parkland President and CEO Fred Cerise, MD, MPH, will be joined by Larry Levitt, Executive Vice President for Health Policy at KFF, for a lecture titled “Changes to Medicaid and the ACA alongside rising costs and looming midterm elections: A conversation on U.S. health policy.”

Larry Levitt oversees KFF’s policy work on Medicare, Medicaid, the healthcare marketplace, the Affordable Care Act, racial equity, women’s health and global health. He previously was editor-in-chief of kaisernetwork.org, which was KFF’s online health policy news and information service and directed KFF’s communications. Prior to joining KFF, Levitt served as a senior health policy adviser to the White House and the Department of Health and Human Services, working on the development of the Clinton Administration’s Health Security Act and other health policy initiatives. Levitt holds a bachelor’s degree in economics from the University of California, Berkeley and a master’s degree in public policy from the Kennedy School of Government at Harvard University.

The Ron J. Anderson, MD, Memorial Lecture, hosted by Teaching Hospitals of Texas, is a biennial guest lecture event to honor the memory of longtime Parkland CEO Ron J. Anderson, MD, a national spokesperson for public health issues and a champion for the poor and medically underserved.



Fred Cerise, MD, MPH
President & Chief Executive Officer



Larry Levitt
EVP for Health Policy at KFF





▶ Return all Motorola radios by March 31

As part of Parkland's transition to the new DMR/P25 radio system using Kenwood radios, the Motorola system will be fully retired. All Motorola walkie-talkies, batteries and chargers must be returned to IT Fulfillment by Tuesday, March 31. The legacy system will be permanently shut down at the beginning of April and will no longer support reliable communication.

To return equipment:

- Drop off devices at IT Fulfillment (NPC LL-520)
- Submit an [IT Desktop Support ticket](#) to arrange pickup

All returned devices will be decommissioned and removed from inventory. New Kenwood radios and accessories are available through the IT Store, in accordance with the [Radio Communication Procedure](#). Pricing is available in the IT Store to assist budget planning for radios, batteries and accessories.

Onward & Upward

Ambulatory Specialty Clinics: Valeria Davis to Director – Practice Operations

Business Sustainability: Trung Vu to Business Intelligence Developer IV

Care Management: Radhika Devi Sreelatha to Social Worker (LMSW)

Community Oriented Primary Care: Portia Stephens to Advanced Practice Provider III – General, Claudia Trevisani to Licensed Vocational Nurse

Emergency Department and Behavioral Health: Bridie Corbett to Social Worker (LCSW), Shamoria Craver to Patient Transport Dispatcher

Information Technology: Peter Pancrasio to Network Engineer

Laboratory Services: Shamarie Parker to Senior Phlebotomy Technician

Medical Affairs: Poupak Moshayedi to Advanced Practice Provider II – Advanced Cardiac Life Support, Kevin Sanderson to Senior Registered Nurse – Acute Care HaH; Grace Maina to Advanced Practice Provider III – General

Medicine Services: Lincy Samuel to Senior Registered Nurse Fellow

Nursing Administration: Melody Goodwine to Registered Nurse, Audrey Pham to Registered Nurse – Mother Baby,

Priscilla Leal, Francis Onyedionu, Lindsey Umana and Madison White to Registered Nurse – ICU CCU PCU, Jennifer Del Toro, Tolulope Fadipe, Iyabode Ikejiora, Jonatan Martinez, Gayle Morgan, Hanna Oh, Aaleyah Richardson and Clare Vega to Registered Nurse – Acute Care, Evyanne Belle-Murray to Registered Nurse – Labor and Delivery, Julia Fitzgerald Alexis Jonas to Registered Nurse – Emergency

Office of Talent Management: Nathaniel Canonigo to Respiratory Protection Program Clinical Coordinator, Tamia Jackson to Senior Compensation Analyst, Audah Thornton to Staff Chaplain

Parkland Community Health Plan: Ginger Joe to Benefit Configuration Analyst

Patient Financial Services: Chintelle Jackson to Financial Counselor

Perioperative Services: Keldrick Colbert to Senior Sterile Processing Technician

Pharmacy: Meron Hailu and Onyinye Nwaeke to Infusion Pharmacist

Supply Chain Division: Alejandro Valle to Supply Chain Logistics Technician, Francis Rothley Chiong to Supervisor – Supply Chain

Surgical Services: Sean Halloran to Associate Manager – Nursing

Retirements

- Elsamma Abraham, Phlebotomy Technician PRN, Laboratory Services
- Willie Holmes, Pharmacy Technician, Pharmacy
- Cynthia Jackson, Manager Nursing, Perioperative Services
- Gloria Lalalde, Financial Counselor, Patient Financial Services
- Maria Robinson, Staff Physician Community Medicine – PRN, COPC
- Niscar Zoraida Salas, Lactation Consultant, Women & Infants Specialty Health
- Robert Sercombe, Health Unit Coordinator, Medicine Services
- Janet Staley, Coding Specialist II, Patient Financial Services



Parkland

Care. Compassion. Community.

Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to Employees@phhs.org or call ext. 28048.