

Parkland



Information and stories for Parkland employees
March 4 - March 10, 2024



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PHOTO CREDIT: David Ochoa

On the cover

Honoring heroes from COVID-19 pandemic

The Texas Legislature recently established Monday, March 4, as COVID-19 Heroes and Memorial Day to honor “people who lost their lives to COVID-19 and in honor of healthcare workers, first responders and other essential workers who kept working during the COVID-19 pandemic so the public could stay safe.”

As part of this first-ever COVID-19 Heroes and Memorial Day, we want to acknowledge the heroism and bravery shown by those at Parkland who helped combat the COVID-19 pandemic.

We are forever thankful for your incredible efforts during this time and celebrate you going above and beyond to keep our patients safe. Your commitment and courage embodied all we stand for as an organization and the very fabric of our ICARE values.

To honor those who lost their lives and recognize these brave individuals, we will observe a moment of silence at 2 p.m. today. Please join us in this activity of acknowledgment this afternoon.

If you know a fellow team member who was part of the COVID-19 response, we also encourage you to thank them for their undeniable impact in serving our patients during the pandemic.



► DCHD PD offers civilian active shooter response training

The Dallas County Hospital District Police Department is offering in-person active shooter response training available to all Parkland team members. The trainings, led by Officer Darlene Griffin, Crime Prevention Coordinator, will take place on Thursday, March 21, and Thursday, March 28, from 8 – 9:15 a.m., 3 – 4:15 p.m. and 6 – 7:15 p.m. each day. The March 21 training session will be held in the Moody Outpatient Center 5th floor Classroom Q (MOC 05-458Q), and the March 28 session will be held in the Moody Outpatient Center 5th floor Classroom) H (MOC 05-454H).

Seating is limited to 40 attendees per session, so registration is required. You can register, either individually or as a group, by emailing CrimePrevention@phhs.org the date and time of session you wish to attend.

Miss the town hall? Watch the recording!

More than 1,000 Parkland team members tune in to our virtual employee town hall each month, but we know there are many more of you who are not watching. Lucky for you, the town hall recordings and PowerPoint presentation are posted on the Parkland intranet each month.

To catch up on any town halls you missed, visit <https://phhs.sharepoint.com/ParklandTV/Pages/Employee-Town-Halls.aspx>.

▼ Lasting Impressions: Maria Samaniego Aleman



Each week, “Lasting Impressions” features a Parkland employee who does exceptional work and provides excellent customer service. This week’s “Lasting Impressions” features Maria Samaniego Aleman, Environmental Services Technician.

“Maria is a member of the EVS team and is assigned to the Oncology Clinic in the Moody Outpatient Center. She is friendly with everyone, staff and patients alike, and provides such a warm welcome to everyone each morning. She goes above and beyond to keep the clinic fresh and clean every single day. She stays incredibly busy, but never too busy to stop and say hello. I always look forward to seeing her. It helps me to get my day started on a good note. In addition, she always looks professional and is committed to doing a good job, and always with such a positive attitude. Maria is someone I truly aspire to be more like. Thank you, Maria, for all you do and for all you are. You set a great example to us all.”



Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing Employees@phhs.org or calling ext. 28048.

Register for the March 5 blood drive

Parkland will host a Carter BloodCare blood drive from 10 a.m. – 5:30 p.m. Tuesday, March 5, in the Private Dining Room. Online registration is encouraged and is available by [clicking here](#). There will also be a limited opportunity to accommodate walk-ups, based on availability. In addition, a mobile unit will be located outside the Maple Avenue Garage (next to the Moody Outpatient Center) from 10 a.m. – 2 p.m. The mobile unit blood drive is open to the public and registration is available by [clicking here](#).

Blood donors should bring a driver’s license, know their medications, eat a good meal and drink plenty of fluids. For more information, contact Monique Barksdale at 469-419-1628 (ext. 71628) or Monique.Barksdale@phhs.org.

▶ Monthly HRO Universal Skills focus topic: Think Critically Using Validate and Verify

Having a questioning attitude is a habit of the mind that ensures our choices are best for the given situation. We do this by actively questioning information we hear if it doesn’t fit with what we know. We are trying to detect information and incorrect assumptions that can lead to bad decisions or actions. Having a questioning attitude helps ensure we correctly perceive the conditions around us and that we choose the right response for the situation.

VALIDATE and VERIFY are attention tools that help combat knowledge-based errors and reduce the chance of making a mistake in a high-risk situation. We make these kinds of errors when we do not know what the right answer is and we proceed anyway.

- **VALIDATE:** When you interpret information or choose a rule from memory, ask yourself, “Does the information make sense to me?” You want to make sure the information fits with what you know to be right.
- **VERIFY:** Confirm the information with a qualified and credible source (e.g., policies, procedures, clinical protocols, reference manuals, expert individuals, leaders, chain of command, etc.)



VALIDATE and VERIFY are best used to:

- Avoid knowledge-based errors
- Increase attention to detail
- Double-check information when you don’t know the right answer

Print your copy of the March HRO theme by [clicking here](#) or scanning QR code. Place the flier on your integrated huddle boards and discuss how you can utilize this tool with your team.

For more information on HRO topics or events, visit the [HRO SharePoint site](#) or email QualitySafetyOperations@phhs.org.

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▶ Schedule your screening mammogram

Screening mammogram appointments are available to Parkland team members at Moody Outpatient Center, C.V. Roman Health Center and Southeast Dallas Health Center. To schedule your appointment, call 214-266-3333 or visit www.parklandhealth.org/mammogram-saves-lives (no order required). If you have an order, you can also self-schedule in MyChart.

There is no co-payment for Cigna for screening mammograms. If you are an employee not on the Parkland-offered Cigna plan, please check with your outside insurance first before scheduling a screening mammogram.

Celebrating Crystal Charity Ball

The Crystal Charity Ball (CCB) recently selected Parkland Health Foundation as a beneficiary and will donate \$1 million to support the Pediatric Health Clinic at Parkland's new Richland Health Center. The Foundation staff is incredibly thankful for this generous gift and were thrilled to welcome CCB through campus during their bus tour last week. Thank you to all of our team members from various departments who showed up wearing Parkland purple to celebrate and cheer for CCB!



Occupational Health offering new N95 mask

Occupational Health is now using the new 1870+ N95 mask instead of the previously used 9205+ N95 mask.

Please note: If you were fit tested with 9205+ N95 mask, you do not need to fit test again. Some departments may have already received the new 1870+ N95 mask.

For more information on this change, please contact the Office of Talent Management at 214-590-8121 (ext. 28121) or email OccupationalHealth@phhs.org.



March healthcare observances*

March 3: Birth Defects Day

March 10: Women and Girls HIV/AIDS Awareness Day

March 14: Kidney Day

March 15: Sleep Day

March 19: Native American HIV/AIDS Awareness Day

March 20: Oral Health Day

March 21: Down Syndrome Day

March 24: Tuberculosis Day

March 26: Diabetes Alert Day, Epilepsy Awareness – Purple Day

March 30: Doctors' Day

March 10-16: Patient Safety Awareness Week, Pulmonary Rehabilitation Week, Sleep Awareness Week

March 11-17: Brain Awareness Week

March 17-23: Poison Prevention Week

March 18-24: Drug and Alcohol Facts Week

March 31-April 6: Patient Access Week

Bleeding Disorders Awareness Month

Colorectal Cancer Awareness Month

Developmental Disabilities Awareness Month

Endometriosis Awareness Month

Kidney Month

Multiple Sclerosis Education and Awareness Month

Myeloma Action Month

Nutrition Month

Save Your Vision Month

Social Work Month

Traumatic Brain Injury Awareness Month

Trisomy Awareness Month

Workplace Eye Wellness Month

*The list of healthcare observations comes from www.healthgrades.com as well as the Society for Healthcare Strategy & Market Development calendar. If an observation was omitted, call 214-590-8048 (ext. 28048) or email Employees@phhs.org to add it to the list.



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Parkland Now is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of Parkland Now is by the end of day each Monday.

To publicize your news in Parkland Now, please send all submissions to Employees@phhs.org or call ext. 28048.