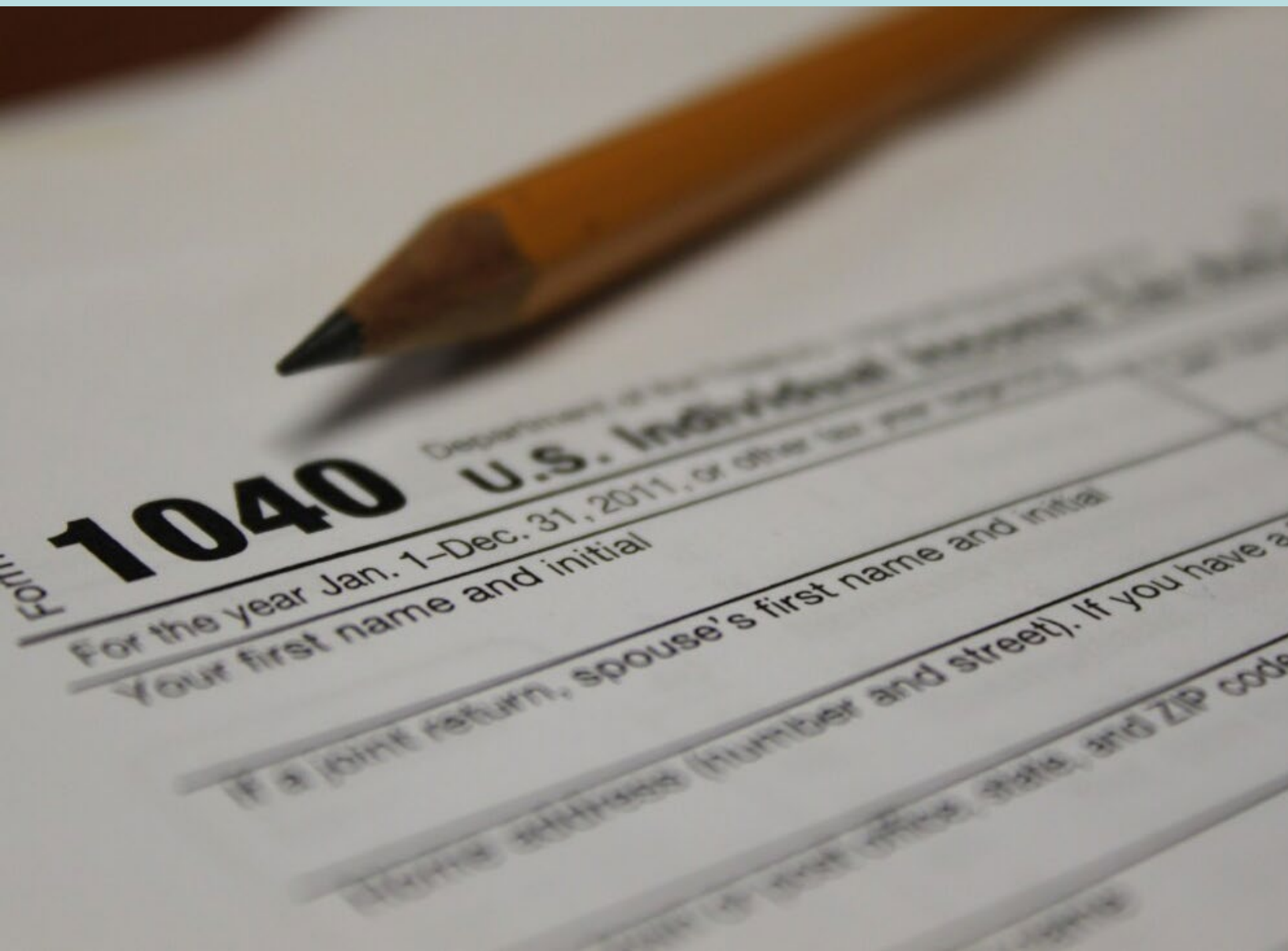


# now

Parkland

Information and stories for Parkland employees  
Jan. 22 – Jan. 28, 2024

## Free tax preparation for eligible Parkland employees



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## Free tax preparation for eligible Parkland employees

In partnership with Foundation Communities, Parkland is hosting free tax preparation events at various locations from 10 a.m. to 3 p.m. each Tuesday beginning Feb. 6 through March 26. All employees and their families making less than \$60,000 per year can qualify for this free service.

### At these events, the IRS-certified preparers can help with:

- Current and prior year's federal tax returns
- Amendments to previously filed tax returns
- IRS letter queries
- ITIN applications and renewals
- Tax returns for foreign students and non-residents

Appointments are required, so sign up in advance using the links below, and be sure to bring any required documentation (ID, W-2, Social Security, bank statements, etc.). Please note that your appointment should be scheduled during your lunch break or other personal time.

- **Tuesday, Feb. 6:** Private Dining Room (Parkland Hospital) (<https://dallastaxcenters.as.me/parkland>)
- **Tuesday, Feb. 13:** Hatcher Station Health Center (<https://dallastaxcenters.as.me/hatcher>)
- **Tuesday, Feb. 20:** Geriatrics (<https://dallastaxcenters.as.me/seniorcare>)
- **Tuesday, Feb. 27:** Bluit-Flowers Health Center (<https://dallastaxcenters.as.me/bluitt>)
- **Tuesday, March 5:** MOC 01-1116 (Moody Outpatient Center) (<https://dallastaxcenters.as.me/moody>)
- **Tuesday, March 12:** Irving Health Center (<https://dallastaxcenters.as.me/irving>)
- **Tuesday, March 19:** C.V. Roman Health Center (<https://dallastaxcenters.as.me/cvroman>)
- **Tuesday, March 26:** Garland Health Center (<https://dallastaxcenters.as.me/garland>)



Foundation Communities is a nonprofit organization providing North Texas families and individuals the opportunity to reach financial stability through a multitude of programs, including free income tax preparation, one-on-one financial coaching and assistance, college financial aid, and more.

## Annual Sock drive far exceeds its goal

The Professional Excellence in Nursing (PEN) Council collaborated with the Homeless Outreach Medical Services (HOMES) Unit-Based Council (UBC) to host the 4th Annual Sock Drive with the goal of donating 10,000 socks to individuals experiencing homelessness, and that goal was not only met, but vastly exceeded. At final count, Parkland team members donated 14,523 pairs of socks! What a compassionate way to live out the Parkland ICARE values!

Thank you to everyone who donated socks to make this event so successful. Special thanks also go to the HOMES team, the PEN Council, OTM, Nursing, Parkland Auxiliary, Surgical APPs, the Parkland Center for Advancing Professional Practice team, as well as the Parkland Gift Shop, Centralized Staffing Office, the Nursing Center for Excellence, and the HOMES Administration Office for serving as the collection sites.

Together, we made a difference in the lives of those experiencing homelessness this winter.



## ▼ Lasting Impressions: Mysty Cook



Each week, "Lasting Impressions" features a Parkland employee who does exceptional work and provides excellent customer service. This week's "Lasting Impressions" features Mysty Cook, Executive Assistant, Quality Safety Operations.

*"Mysty embodies a strong commitment to high reliability and our ICARE principles. She actively contributes to Parkland's commitment to delivering top-notch healthcare by incorporating best practices for precision and reliability. Her recent involvement in planning events, such as the QSO's Quality Team Building and the end-of-year gathering, showcased her dedication. Mysty's attention to detail and personal touch in creating decorations and ensuring everyone's well-being added a special element to these occasions. In her daily work, Mysty seamlessly integrates high reliability and ICARE, setting a standard that elevates healthcare at Parkland."*



## How do you report duplicate MRNs?

If you come across duplicate medical record numbers (MRNs) in Epic, it is important that these get reported. To do so in Epic, click the "Epic" logo in the upper left corner, then click "Tools," then "Mark Patients for Merge."

You will be prompted to select the MRNs/patients with potential duplicate MRNs and the "Mark Patients for Merge" window will display your selections once you've entered them. Click "Mark for Merge" to submit your request to Health Information Management (HIM) for review and resolution.

Another less preferred way to notify HIM is to email the following information to [PMHParklandDuplicates@phhs.org](mailto:PMHParklandDuplicates@phhs.org) with the subject line "Merge" or "Potential Duplicate:"

- Patient name(s)
- MRNs (all potential duplicates)
- HAR(s)
- Date of birth

Want to nominate an employee who goes above and beyond? Tell us what makes them so fantastic by emailing [Employees@phhs.org](mailto:Employees@phhs.org) or calling ext. 28048.

## ► Your help is needed for annual homeless count

Volunteers are needed for the 2024 Point-in-Time (PIT) count. This annual event takes a census of our unhoused neighbors across Dallas and Collin counties, and will take place on the night of Thursday, Jan. 25. The PIT count is a requirement under Federal Law and helps communities understand the extent of homelessness, changing trends and the measure of their success in making homelessness rare, brief and non-recurring.

Sign up to volunteer at <https://housingforward.pointintime.info/>. Be sure to put "Parkland Health" as the organization, and if you are volunteering with a group of friends/coworkers (4-5 people per group), make sure you specify a team leader and all team members enter the same Group Name and Count Area.

- **When:** Thursday, Jan. 25
- **Who:** Anyone 18+ can volunteer
- **Where:** Dallas and Collin counties (volunteer deployment sites vary by city)



## Know your response to an 'Eloping Patient' alert

Beginning Monday, Jan. 22, Parkland will be adding "Eloping Patient" alerts to the institution-wide notification system.

Once an Eloping Patient alert is announced, all staff should respond by covering all exits and monitoring for the patient who matches the announced description (similar to a Missing Infant alert). Staff should also watch for patients in designated green gowns trying to leave the hospital and call the Dallas County Hospital District Police Department at ext. 77777 immediately if the patient is sighted.

### ***This alert will be initiated for:***

- Patients under a legal hold order from the courts (i.e., Order of Protective Custody, Mental Illness Warrant, Emergency Detention, Emergency Legal Assistance Program or Court Commitment with and without psychoactive medications)
- Patients who are suicidal or homicidal
- Patients with an altered mental status or cognitively impaired with behaviors concerning for elopement AND with the physical ability to leave the treatment area
- Correctional health inmates

## ► Medical staff leadership update

The following leadership updates were recently made in the Medical Staff Professional Services (MSPS) department.

- **President:** James D. Griffin, MD
- **Vice President:** Ryan Mauck, MD
- **Immediate Past President:** Eugene Chu, MD
- **Chair, Credential Committee Meeting:** Astrud Villareal, MD
- **Chair, Privileging Committee Meeting:** Christian Mayorga, MD

### **New members of Medical Executive Committee (MEC):**

- Brenda Anyaehie, MD
- Linda Dultz, MD
- Elaine Duryea, MD (Bylaws Chair)
- Bethany Lussier, MD

## Onward & Upward

**Anesthesiology:** Aisha Wright to Anesthesia Technician

**Emergency Department:** Louise Sedberry to Unit Technician

**Engineering Services:** Melvin Anderson to Senior Maintenance Mechanic

**Environmental Services – NPC:** Justice Hudley to Lead Environmental Services Technician

**Environmental Services – PMH:** Kelvin Hood to Environmental Services Equipment Technician

**Global Cancer Program:** Maria DeLaFuente to Patient Navigator; Sepedeh Hazrati to Manager, Global Programs; Anna Nagasako to Program Coordinator

**Guest Experience:** Karla Puente to Guest Services Lead

**Information Technologies – Community & Digital Health:** Mirna Bernal to IT Business Partner II

**Irving Health Center:** Valeria Chavez to Manager, Practice Operations

**Labor & Delivery:** Jennifer Juarez to Unit Technician; Toby Ester to Surgical Technologist Coordinator

**Maple Women's Health Center:** Hannah Mondragon to Unit Technician

**Neonatal Nursery ICU:** Katherine Bloodgood to Manager, Clinical Programs

**Observation Unit:** Yas'Mine Cooper to Unit Technician

**Parkland Community Health Plan:** Ingrid Williams Jackson to Manager, Claims

**Phlebotomy Services:** Demetrius Easley to Supervisor, Phlebotomy

**Shared Prep/Recovery:** Desiree Maldonado to Patient Care Assistant

**Sleep Center:** Jason Frank to Senior Neuro Technologist

**Surgical PCU:** Fardosa Shafie to Unit Technician

**Talent Management Administration:** Keri White to Director, OTM Performance Improvement & HCM Business Operations

**Utilization Management:** Jennifer Underwood to Payor Specialist

**Wound Care Program:** Jessica Ayers to Senior Registered Nurse Specialist – Wound Care

## Retirements

- Perla Alviar, Senior Registered Nurse Specialist, Medicine ICU
- Almaz Assefa, Senior Registered Nurse Specialist, Wound Care Program
- Heidi Beimer, Senior Registered Nurse Specialist, Labor & Delivery
- Tran Dao-Boydston, Advanced Practice Provider II – General, WISH APP Specialty Clinics
- Rodney Emerson, Senior Registered Nurse Specialist, Wound Care Program
- Steven Jackson, Senior Supply Chain Distribution Technician, Material Services
- Malvin Mayfield, Unit Technician, Labor & Delivery
- Parveen Morani, Senior Registered Nurse – Acute Care, Hospitalist Medicine
- Dipak Patel, Buyer, Purchasing
- Charlotte Richard, Senior Registered Nurse Specialist, Psychiatric ED
- Judy Ridpath Goodwin, Advanced Practice Provider III – NRP, Neonatal ICU APRNs
- Rose Simpson, Guest Services Lead, Guest Experience
- Eloy Solis, Laboratory Support Specialist, Laboratory Support Services
- Margaret Wadley, Environmental Services Technician, Environmental Services – PMH



Care. Compassion. Community.

*Parkland Now* is published by the Corporate Communications department at Parkland Health.

Please note the submission deadline for each issue of *Parkland Now* is by the end of day each Monday.

To publicize your news in *Parkland Now*, please send all submissions to [Employees@phhs.org](mailto:Employees@phhs.org) or call ext. 28048.